

## Transitioning Families from CA Intake and Investigation to Supervising Agencies

2SHB 2106 directs that the only client interventions within Children's Administration's responsibility are intake, investigation, emergency shelter care and referrals to appropriate providers in the Case Management Demonstration Sites. The following is a possible approach for the transition between these CA functions and the Supervising Agencies in the Case Management Demonstration Sites.

### CPS / CWS ReDesign

In 2007, Children's Administration implemented a system improvement called the CPS / CWS ReDesign. The ReDesign changed the relationship between the Child Protective Service Social Worker and the social workers who provide ongoing case management in voluntary and court supervised cases. One purpose of the CPS / CWS ReDesign was to separate service delivery from investigative and assessment functions.

In the revised process, Child Protection investigation and assessment includes:

- Investigation and assessment of screened in CA/N allegations
- Investigation and assessment of safety and risk to children
- Determination of the need for services or court intervention
- Filing Dependency petitions, if necessary
- Completion of investigations within 45 days

Families are referred to ongoing case management within 3 days of determining the need for voluntary services or filing a dependency petition.

The Attached Diagram shows how this process works within Children's Administration.

### Case Management Demonstration Sites

This approach seems to provide an established basis for the transition of families from Children's Administration to the Supervising Agencies in the 2SHB 2106 Case Management Demonstration Sites. CA Child Protective Services workers would conduct the activities listed above and refer the family to the Supervising Agency instead as CA social workers who provide case management. The work flow would be consistent for families randomly assigned to the Supervising Agencies and those assigned to CA.