

ADVISORY COMMITTEE ON OUTCOMES & EVALUATION ISSUES

MAJOR FOCUS - DEFINING THE OUTCOMES CONTRACTORS NEED TO ACHIEVE

QUESTIONS TO BE ADDRESSED IN ACHIEVING MAJOR FOCUS

- WHAT PERFORMANCE IS BEING PURCHASED? WHAT ARE THE OUTCOMES? WHAT IS THE PROCESS FOR ACHIEVING THOSE OUTCOMES? HOW IS QUALITY OF THE SERVICES PURCHASED DETERMINED?
- HOW WILL THE PUBLIC SECTOR MONITOR THE PRIVATE SECTOR? WHAT MECHANISMS CAN BE CREATED TO ENSURE CONTINUOUS QUALITY IMPROVEMENT AND NOT JUST "COMPLIANCE" FOCUSED MONITORING?
- HOW WILL THE PRIVATE SECTOR ACCESS FAMLINK? WHAT WILL BE THE PRIVATE SECTOR'S RESPONSIBILITY REGARDING DATA ENTRY INTO FAMLINK?
- HOW WILL CA SUBSTANTIALLY REDUCE ITS CURRENT NUMBER OF CONTRACTS?
- HOW WILL CA ENSURE THAT IT HAS SUFFICIENTLY TRAINED AND EXPERIENCED CONTRACT MONITORING STAFF?
- HOW WILL TWO SETS OF PERFORMANCE OUTCOMES BE DEVELOPED? THE FIRST SET OF OUTCOMES ARE TO BE USED FOR THOSE CASES TRANSFERRED TO A CONTRACTOR OVER TIME; THE SECOND SET OF PERFORMANCE OUTCOMES ARE TO BE USED FOR NEW ENTRANTS TO THE CHILD WELFARE SYSTEM.

TO BE CONSIDERED WHILE ACHIEVING MAJOR FOCUS

- * ADHERENCE TO THE INDIAN CHILD WELFARE ACT AND STATE AND TRIBAL AGREEMENTS
- * ADHERENCE TO THE PRINCIPLES AND REQUIREMENTS OF THE CENTENNIAL ACCORD
- * AWARENESS OF RACIAL DISPROPORTIONALITY ISSUES IN CHILD WELFARE
- * THE PROVISION OF CULTURALLY COMPETENT SERVICE BY CONTRACTORS