

1. Performance Accountability

- A. All Outcome measures will include court and non-court involved children and families unless otherwise specified. Outcome measures and other terms specified in this document are primarily measures of federal standards for safety, in-home permanency, achievement of permanency and well-being of children and their families, as well as community safety. Verification and validation of data reported by the Contractor will be conducted by the Department's Quality Assurance and Contract Monitoring staff, the Department's Child & Family Service Specialists. Quality of data measures will be assessed utilizing the Child & Family Service Review On-site Review Instrument, when appropriate or other tools identified by the Department. Quality Reviews will be conducted by CFS Specialists, CFS Supervisors, CFS Administrators and QA staff.
- B. If these outcomes or specified terms are not achieved, the Contractor will work collaboratively with the Department to develop and implement an effective performance program improvement plan (PIP.). Failure of the contractor to successfully meet the PIP requirements within PIP timeframes may result in termination of this contract and/or damages. Some outcomes may also be tied to financial penalties and incentives. All outcomes will be posted on the Department's Website for public viewing.
- C. The Contractor and the Department will review the data measures regularly through QA activities and as otherwise needed.
- D. The performance measures described below will be measured effective the date the Contractor assumes Service Coordination activities for the family.

Outcome Measures A. Newly assigned cases are engaged in the program and receive services

	CSA	ESA	NSA	SESA	WSA	Measure
A.1	98%	98%	98%	98%	98%	% of families will have a face-to-face contact with the contractor’s assigned service coordinator no later than one calendar day following the referral from the Department.
Definition		<p><u>Assigned Service Coordinator</u> should be the first contact if at all possible. If the assigned Service Coordinator cannot meet within the next calendar day, the person taking their place should have knowledge of the Contractors organization and be able to provide service and support to the family and begin the establishment of a working relationship.</p> <p><u>Referral from the Department</u> is defined as the receipt of a complete and accurate written Referral Form from the Department to the Contractor.</p> <p><u>Contact with the family</u> is defined as a face to face contact with the Primary Caregiver (parent/custodian). Exception would be parents/caregiver that is incarcerated; hospitalized; not allowed or able to entertain visitors; dependency cases where the parents/caregivers cannot be located or identified; family conflicts otherwise causing the missed contact.</p> <p>Contractor shall document Contractor assignment of each child on N-FOCUS. The “date on the Referral Form” shall be the “Begin Date” of Contractor involvement.</p> <p>Contractor shall document the contact with the Primary Caregiver on N-FOCUS in the ‘Visit with Parent’ narrative field. The Occurrence Date will be the date utilized to compare to the Begin Date. Contractor shall document Exceptions by documenting “Unsuccessful Efforts” on N-FOCUS. Verification of the information will be conducted by the Department.</p> <p><u>Formula: Number of families referred to the contractor in a given month with face to face contact within one calendar day following the referral divided by the total number of families referred.</u></p> <p>The operational data will be reported using N-FOCUS. We would utilize a narrative field and compare the Occurrence Date with the Date that the case was referred to the Contractor. The Exceptions will be reported separately.</p> <p>This will be monthly measure reported on a quarterly basis, utilizing raw numbers.</p>				

Outcome Measures

B. Children are safe from abuse and/or neglect

	CSA	ESA	NSA	SESA	WSA		Measure
B.1	95%	95%	95%	95%	95%		% of children will not experience any substantiated abuse or neglect during the first 180 days of services
Definition		<p><u>Substantiated Abuse or Neglect</u> is defined as individual children with allegation findings of Court Substantiated, Agency Substantiated, or Court Pending.</p> <p><u>Children Referred</u> is based on the information on the Referral Form</p> <p><u>Incident date</u> will be utilized so as not to penalize contractor for something that occurred prior to their involvement.</p> <p><u>Formula: Total number of children referred to the contractor that did not have a substantiated finding of abuse or neglect for an incident date between date of referral to the contractor and 180 days past referral date, divided by the number of children and youth referred to the contractor during the same 180-day period.</u></p> <p>The calculation of the denominator will include ALL children identified by the Contractor in the Contracted Organization Assignment fields in N-FOCUS.</p> <p>Exclude foster parent/Contractor Employee from this measure.</p> <p>Exclude Expungements</p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>					

Outcome Measures

B. Children are safe from abuse and/or neglect

	CSA	ESA	NSA	SESA	WSA		Measure
B.2	100%	100%	100%	100%	100%		%of families referred to the Contractor for Safety related services will receive the services within 2 hours of referral by the Department.
Definition		<p><u>Referral for Safety Services</u> is defined as the Department contacting the telephone contact number for the provision of safety services and requesting a 2 hour response time. The Department will provide the Contractor (at a minimum) with name, address and directions to the location. The Department shall share all information they have with the Contractor.</p> <p><u>Receiving safety services</u> is defined as at least one trained service coordinator or service provider providing the necessary safety services within 2 hours of referral of a new family or services for an existing family that is now determined to have a need for safety services. The Contractor records the time and date of the referral and written or electronic validation of the time of initiation of service delivery. Verification of the information will be conducted by the Department.</p> <p><u>Formula: Number of families referred to the contractor for safety services with a 2 hour response from the time of the referral divided by the total number of families referred for immediate safety services.</u></p> <p>Exceptions include items such as weather (warning or declaration not to travel); natural disasters.</p> <p>The Contractor shall report this information monthly. The data will include date and time of all Referral Forms where the "immediate response" field is entered and the date and time that the Contractor met with the family.</p> <p>This is a monthly measure. Contractors report this data.</p>					

Outcome Measures

B. Children are safe from abuse and/or neglect

	CSA	ESA	NSA	SESA	WSA	Measure
B.3	99.68%	99.68%	99.68%	99.68%	99.68%	% of children and youth in out-of-home care will not experience substantiated abuse or neglect from a foster parent or employee at an out of home care facility during a 12-month period.
Definition			<p><u>Out-of-Home Care</u> is defined per AFCARS criteria in determining youth in out-of-home care</p> <p><u>Formula: Total number of children and youth in out-of-home care during the most recent 12 month period that did not have a substantiated finding of abuse or neglect perpetrated by a foster parent or employee at a facility divided by the number of children in out-of-home care during the same 12-month period.</u></p> <p>Children and youth identified in the Contracted Assignment function on N-FOCUS who are or were in out of home care during the reporting time period. The substantiated abuse/neglect would be located in Allegation that has a substantiation finding where the perpetrator is identified as a foster parent or an employee of an out of home care facility.</p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUSFOCUS.</p>			

Outcome Measures

B. Communities are safe

	CSA	ESA	NSA	SESA	WSA		Measure
B.4	100%	100%	100%	100%	100%		%of youth referred to the Contractor for Community Safety related services will receive the services within 2 hours of referral by the Department.
Definition			<p><u>Referral for Community Safety Services</u> is defined as the Department contacting the telephone contact number for the provision of community safety services and requesting a 2 hour response time. The Department will provide the Contractor (at a minimum) with name, address and directions to the location. The Department shall share all information they have with the Contractor.</p> <p><u>Receiving community safety services</u> is defined as at least one trained service coordinator or service provider providing the necessary community safety services within 2 hours of referral for services. The Contractor records the time and date of the referral and written or electronic validation of the time of initiation of service delivery. Verification of the information will be conducted by the Department.</p> <p><u>Formula: Number of families referred to the contractor for safety services with a 2 hour response from the time of the referral divided by the total number of families referred for immediate safety services.</u></p> <p>Exceptions include items such as weather (warning or declaration not to travel); natural disasters.</p> <p>The Contractor shall report this information monthly. The data will include date and time of all Referral Forms where the "immediate response" field is entered and the date and time that the Contractor met with the family.</p> <p>This is a monthly measure. Contractors report this data.</p>				

Outcome Measures

B. Communities are safe

	CSA	ESA	NSA	SESA	WSA		Measure
B.5	NA	NA	NA	NA	NA		% of delinquent youth who are Direct Commits will not be ordered to the YRTC during the period under review.
Justification	Collect data for one year to establish a baseline. Enhance N-FOCUS to collect this data effective November 2009. Baseline data can be reviewed in November 2010 utilizing N-FOCUS.						
Definition	<p><u>Direct Commit</u> is defined as any youth found to have committed a crime and placed by the court in the custody of the Office of Juvenile Services for placement at any location except the YRTC.</p> <p><u>Formula: The total number of delinquent direct commit youth not placed in the YRTC divided by the total number of direct commit youth during the report period.</u></p> <p>The baseline will be established beginning November 2009 through 2010 using N-FOCUS.</p> <p>OJS commitment status and placement of the youth are the N-FOCUS data that will be used.</p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>						

Outcome Measures

B. Communities are safe

	CSA	ESA	NSA	SESA	WSA		Measure
B.6	80%	80%	80%	80%	80%		80% of delinquent youth discharged from the YRTC will not return (either by parole revocation or recommitment) twelve (12) months from the date of release from the YRTC.
Definition		<p>Twelve (12) month time period begins on the date of Parole (date of release the YRTC)."</p> <p><i><u>Formula: Total number of delinquent youth with their parole revoked, divided by the total number of delinquent youth paroled.</u></i></p> <p>Documented placements at the YRTC will be used in the calculation.</p> <p>Recommitment is included in revocation numbers.</p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>					

Outcome Measures

C. Children are maintained at home with family

	CSA	ESA	NSA	SESA	WSA	Measure							
C.1	50%	50%	50%	50%	50%	% of state wards will be served in their family home.							
Number & Percent of youth placed In-Home													
Service Area	07/08	08/08	09/08	10/08	11/08	12/08	01/09	02/09	03/09	04/09	05/09	06/09	Average
CSA	256	263	258	265	238	236	267	259	241	224	237	236	241
	33.8%	35.6%	35.2%	36.2%	32.5%	33.2%	36.4%	35.2%	32.4%	30.6%	32%	32.1%	32.8%
ESA	736	747	723	778	798	785	750	721	701	704	721	706	739
	28.3%	28.9%	28.2%	29.8%	30.2%	29.9%	29%	27.7%	26.9%	26.9%	27.3%	26.8%	28.3%
NSA	203	206	222	229	229	237	188	166	150	150	155	152	190
	31.7%	32.4%	34.2%	33.8%	33.9%	36.1%	33%	28.8%	28.3%	27.9%	28.8%	27.8%	31.6%
SESA	646	721	725	724	692	669	617	602	596	559	599	633	648
	32%	36%	35.9%	35.9%	35%	35.1%	33.3%	32.9%	35.6%	30.8%	32.9%	34.2%	33.98%
WSA	185	194	181	173	168	167	167	166	164	167	168	173	173
	26.5%	28.4%	26.6%	25.9%	25.5%	26.3%	26.8%	25.3%	25%	25.4%	26%	26.1%	26.2%
State	2026	2131	2109	2169	2137	2096	1989	1914	1852	1804	1880	1900	2001
	30.2%	32.8%	31.7%	32.3%	31.9%	32.2%	31.2%	29.9%	29.1%	28.4%	29.5%	29.6%	30.7%
Definition	<p>Family home is defined as the child being located custodial or non-custodial parent/caretaker or guardian.</p> <p><u>Formula: Total number of State Wards in a CFS case that are placed/living at home at a point in time, divided by the total number of State Wards served during the same point in time.</u></p> <p>This is point and time information and will be tracked monthly. The operational data comes from N-FOCUS</p>												

Outcome Measures

D. Timeliness and Permanency of Reunification

	CSA	ESA	NSA	SESA	WSA	Measure								
D.1	75.2%	71%	75.2%	69.08%	67.43%	% of all children placed in out-of-home care will be reunified within 12-months								
	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Average	
CSA	66.80%	68.80%	69.70%	70.50%	69.20%	68.80%	69.00%	70.30%	70.40%	68.60%	67.50%	68.70%	69.03%	
ESA	59.50%	59.90%	60.30%	61.30%	60.70%	58.10%	58.00%	57.60%	57.20%	60.30%	59.90%	58.90%	59.31%	
NSA	72.00%	71.90%	72.80%	74.40%	74.90%	74.20%	73.40%	72.80%	74.80%	73.50%	73.40%	73.90%	73.50%	
SESA	53.50%	53.30%	53.20%	53.70%	55.40%	53.20%	53.70%	54.80%	56.50%	59.40%	56.00%	58.30%	55.08%	
WSA	66.60%	67.30%	67.30%	67.50%	68.90%	68.40%	66.80%	66.10%	66.70%	68.80%	67.00%	67.80%	67.43%	
State	61.60%	62.10%	62.40%	63.30%	63.70%	62.10%	61.70%	61.60%	62.20%	63.90%	62.50%	63.00%	62.51%	
Definition	<p>A goal of reunification is defined as a plan for the child to be discharged from foster care to his or her parents or primary caretaker.</p> <p><u>Formula: The number of children in out-of-home care for 8 days or longer, who were discharged from HHS and OJS custody for the reason of reunification in less than 12 months of the date of latest removal from home divided by the number of children in out-of-home care for 8 days or longer, who were discharged from custody for reason of reunification.</u></p> <p>Youth that are discharged for reason for reunification or youth placed back home for 6 months or longer. Reunification can be with the custodial or non-custodial parent.</p> <p>The Discharge Reason on N-FOCUS and a documented With Parent placement is used in this calculation.</p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>													

Outcome Measures

D. Timeliness and Permanency of Reunification

	CSA	ESA	NSA	SESA	WSA	Measure							
D.2	9.9%	8%	9.9%	9.9%	9.9%	% or less of all reunified children re-enter out-home-care within 12-months of discharge. (Less is better in this case)							
Re-Entries into Foster Care	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Average
Central	18.10%	19.10%	20.30%	17.40%	19.40%	20.30%	18.70%	18.60%	17.90%	17.40%	16.10%	16.60%	18.33%
Eastern	11.20%	10.50%	10.30%	10.60%	10.70%	10.30%	10.20%	11.10%	11.50%	12.20%	11.90%	10.70%	10.93%
Northern	13.80%	13.20%	12.40%	11.50%	11.20%	12.90%	12.60%	10.70%	10.80%	9.80%	9.70%	10.00%	11.55%
Southeast	14.20%	15.10%	15.70%	15.80%	16.50%	16.10%	15.70%	15.00%	14.10%	14.60%	14.70%	14.30%	15.15%
Western	18.30%	17.60%	17.50%	18.00%	17.80%	16.70%	15.30%	16.10%	16.50%	14.40%	16.70%	16.90%	16.82%
State	13.90%	13.80%	13.90%	13.80%	14.00%	14.00%	13.50%	13.40%	13.40%	13.20%	13.40%	13.00%	13.61%
Definition	<p><u>Entry & Re-Entry</u>: is defined:</p> <ol style="list-style-type: none"> If a child was on a trial home visit and then returned to a substitute care setting, that return is not considered an “entry into foster care” and this would not count as a re-entry. Entry into foster care refers to a child’s removal from his or her normal place of residence and placement in an out-of-home care setting under the care and placement responsibility of the State. Children are considered to have entered foster care if the child has been in substitute care for 24 or more hours. Children reunified, remaining in state custody and subsequently placed in substitute care 6 or more months after reunification WILL be considered a re-entry. <p><u>Discharged</u> is defined as the point when the child is no longer in foster care under the care and responsibility or supervision of the Department.</p> <p><u>Formula: The number of children who were discharged to reunification in the 12-month period prior to the report period, then re-entered out-of-home care in less than 12-months from the date of discharge, divided by the number of children who were discharged from out-of-home care to reunification in the 12-month period prior to the report period. (Note: Lower number is preferable in this measure).</u></p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>												

Outcome Measures

E. Timeliness and Permanency of Adoption

	CSA	ESA	NSA	SESA	WSA		Measure							
E.1	44.33%	36.6%	36.6%	36.6%	28.95%		% of children are adopted within 24 months of removal from the home.							
		Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Average
Central	44.40%	44.40%	48.70%	43.90%	45.00%	45.50%	51.30%	43.20%	42.20%	40.50%	37.80%	40.50%	37.00%	43.33%
Eastern	26.60%	26.60%	28.80%	30.30%	28.50%	28.90%	32.10%	31.30%	32.10%	33.20%	31.80%	32.80%	33.50%	30.83%
Northern	27.30%	27.30%	29.70%	27.90%	29.30%	30.50%	31.70%	32.80%	39.30%	41.20%	45.30%	40.40%	34.30%	34.14%
Southeast	17.40%	17.40%	20.00%	20.30%	20.30%	20.50%	21.60%	25.90%	27.00%	26.10%	27.00%	27.30%	29.60%	23.58%
Western	19.00%	19.00%	20.90%	25.60%	25.00%	27.90%	30.80%	32.40%	29.30%	32.60%	32.70%	30.40%	28.80%	27.95%
State	25.10%	25.10%	27.50%	27.80%	27.30%	28.00%	30.00%	30.70%	31.80%	32.10%	32.10%	31.90%	32.00%	29.69%
Definition	<p><u>Formula: The number of children who were discharged from out-of-home care to a finalized adoption in less than 24 months from the removal from home date in the report period divided by the number of children who were discharged from out-of-home care to a finalized adoption in the report period.</u></p> <p>The begin date of this measure is based on the most recent removal date.</p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>													

Outcome Measures

E. Timeliness and Permanency of Adoption

	CSA	ESA	NSA	SESA	WSA	Measure								
E.2	68.38 %	61.76%	74.94%	67.5%	46.23%	% of cases of children legally free for adoption will be adopted within 12-months of being legally free for adoption								
Legally Free Children Adopted within 12 Months	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Average	
Central	72.70%	75.00%	69.70%	74.40%	74.40%	66.00%	64.40%	59.50%	58.50%	64.60%	63.30%	66.00%	67.38%	
Eastern	55.00%	53.40%	53.50%	57.10%	55.50%	52.60%	51.50%	50.30%	49.70%	64.00%	62.60%	63.90%	55.76%	
Northern	49.30%	61.70%	67.70%	75.00%	73.00%	76.70%	82.40%	80.70%	83.00%	81.00%	77.60%	79.20%	73.94%	
Southeast	67.50%	64.10%	59.50%	62.90%	61.30%	56.70%	58.70%	58.40%	52.30%	54.80%	57.30%	57.40%	59.24%	
Western	47.70%	43.90%	44.70%	46.70%	40.00%	43.50%	42.90%	37.50%	44.20%	47.10%	51.00%	53.50%	45.23%	
State	57.80%	57.90%	57.20%	61.30%	59.50%	57.10%	57.30%	56.30%	54.70%	61.50%	61.70%	62.60%	58.74%	
Definition	<p>Legally free is defined as termination or relinquishment of parental rights for both mother and father or parents being deceased. Case must NOT be on appeal.</p> <p><u>Formula: The number of children in out-of-home care in the report period who became legally free for adoption in the 12-months prior to the year shown, then were discharged to a finalized adoption in less than 12-months of becoming legally free, divided by the number of children in out-of-home care in the report period who became legally free for adoption in the 12-months prior to the year shown.</u></p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>													

Outcome Measures

F. Achieving Permanency for Children in Foster Care for Long Periods of Time

	CSA	ESA	NSA	SESA	WSA	Measure								
F.1	35.83%	38.96%	40.79%	43.76%	43.27%	% of cases, of youth in care for 24 or more continuous months discharged to a permanent home prior to their 18 th birthday								
Children in Care for 24+ Months and Discharged to a Permanent Home	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Average	
Central	33.70%	33.30%	31.30%	31.00%	36.60%	32.30%	35.90%	36.60%	41.50%	41.50%	38.80%	37.50%	35.83%	
Eastern	36.20%	37.00%	36.20%	35.80%	37.60%	38.20%	39.80%	40.70%	40.20%	40.90%	42.40%	42.50%	38.96%	
Northern	39.90%	43.90%	41.70%	42.30%	44.00%	45.50%	45.20%	41.70%	39.50%	37.90%	36.50%	31.40%	40.79%	
Southeast	36.50%	39.90%	39.80%	41.60%	42.10%	44.90%	45.90%	46.10%	45.10%	45.80%	49.30%	48.10%	43.76%	
Western	39.60%	38.70%	37.20%	37.70%	36.70%	39.50%	41.40%	46.70%	45.30%	48.00%	54.60%	53.80%	43.27%	
State	36.90%	38.50%	37.60%	38.10%	39.50%	40.70%	42.00%	42.60%	42.10%	42.70%	44.60%	43.60%	40.74%	
Definition	<p>A permanent home is defined as having a discharge reason of adoption, guardianship or reunification.</p> <p><u>Formula: The number of children in out of home care for 24 or more continuous months, and who were discharged to a permanent home prior to their 18th birthday divided by the number of children in out of home care for the same time period who have been in care for 24 or more continuous months.</u></p> <p>Children adopted after their 18th birthday are not included.</p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>													

Outcome Measures

F. Achieving Permanency for Children in Foster Care for Long Periods of Time

	CSA	ESA	NSA	SESA	WSA	Measure								
F.2	15.15%	26.23%	19.01%	18.43%	22.87%	% or less of cases, of youth grow up or age out of foster care.								
Children in Care for 3+ Years and Discharged to IL or Turned 18	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Average	
Central	16.20%	15.30%	15.20%	17.60%	16.70%	15.40%	15.80%	13.80%	12.70%	13.50%	13.40%	16.20%	15.15%	
Eastern	30.20%	29.60%	28.90%	26.40%	27.70%	26.20%	25.70%	24.90%	24.20%	24.00%	23.30%	23.60%	26.23%	
Northern	20.60%	20.00%	18.40%	17.80%	17.10%	16.70%	17.90%	17.40%	18.60%	21.40%	21.40%	20.80%	19.01%	
Southeast	20.40%	19.60%	18.90%	19.20%	21.00%	18.10%	18.90%	16.70%	15.90%	16.70%	17.60%	18.20%	18.43%	
Western	24.70%	25.00%	25.30%	24.40%	22.50%	20.60%	22.60%	23.30%	23.70%	22.60%	20.00%	19.70%	22.87%	
State	24.00%	23.40%	22.80%	22.20%	22.80%	21.00%	21.50%	20.50%	19.90%	20.40%	20.20%	20.60%	21.61%	
Definition	<p><u>Formula: The number of children in the report period who were either 1) discharged from foster care for reason of independent living or 2) reached their 18th birthday while in foster care, and were in foster care for 3 years or longer divided by the number of children in the report period who were either 1) discharged from foster care for reason of independent living or 2) reached their 18th birthday while in foster care.</u></p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS. . (Lower percentage is better on this measure)</p>													

Outcome Measures

G. Placement Stability

	CSA	ESA	NSA	SESA	WSA		Measure								
G.1	85.07%	84.27%	84.68%	87.18%	86.95%		% of new cases children in care for <12 months will have 2 or fewer foster care placements								
	84.07%	83.27%	83.68%	87.18%	86.95%		% of legacy cases, children in care for <12 months will have 2 or fewer foster care placements								
		Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Average	
Central		83.70%	84.40%	84.40%	84.90%	86.10%	84.00%	83.60%	84.40%	84.70%	83.00%	83.00%	82.60%	84.07%	
Eastern		81.80%	82.30%	82.20%	82.00%	82.80%	84.10%	83.80%	83.90%	83.80%	84.00%	84.50%	84.00%	83.27%	
Northern		84.90%	85.60%	85.60%	85.50%	85.10%	82.60%	82.20%	82.20%	82.70%	82.90%	82.00%	82.80%	83.68%	
Southeast		87.70%	87.20%	88.00%	86.60%	87.40%	87.20%	86.50%	86.10%	87.00%	87.90%	87.00%	87.50%	87.18%	
Western		87.20%	87.90%	88.20%	87.20%	87.20%	86.20%	88.50%	88.30%	86.40%	85.70%	86.30%	84.30%	86.95%	
State		84.60%	84.90%	85.10%	84.70%	85.20%	84.90%	84.80%	84.80%	84.90%	84.90%	84.80%	84.60%	84.85%	
Definition	<p>Placement setting refers to a physical setting in which a child resides while in foster care under the care and placement of the Department. A new placement setting would result, for example, when a child moves from one foster family home to another or to a group home or institution. Placement settings may include shelter care, treatment facilities and juvenile justice placements. If, however, a foster family with whom a child is placed moves and the child moves with them, this does not constitute a change in placement. [This pertains to all outcomes in Placement Stability section)</p> <p><u>Formula: The number of children who were served in out-of-home care during the report period for at least 8 days but less than 12 months and experienced no more than 2 placements while in care, divided by the total number of children in out of home care during the report period for at least 8 days but less than 12 months.</u></p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>														

Outcome Measures

G. Placement Stability

	CSA	ESA	NSA	SESA	WSA	Measure							
G.2	TBA	TBA	TBA	TBA	TBA	% of new cases of children in care for 12 to <24 months will have 2 or fewer foster care placements							
	56.98 %	55.19%	51.26 %	60.16 %	55.55%	% of legacy cases of children in care for 12 to <24 months will have 2 or fewer foster care placements							
	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Average
Central	60.40%	56.90%	57.10%	58.80%	54.90%	55.60%	56.50%	54.80%	55.10%	58.50%	58.10%	57.00%	56.98%
Eastern	56.30%	54.40%	54.50%	55.40%	55.70%	55.80%	56.70%	55.60%	55.70%	55.20%	53.80%	53.20%	55.19%
Northern	45.10%	47.10%	48.30%	49.60%	51.30%	53.60%	54.20%	55.00%	50.50%	52.50%	54.30%	53.60%	51.26%
Southeast	59.40%	60.40%	60.50%	59.50%	59.30%	58.90%	59.50%	59.60%	60.70%	60.00%	61.70%	62.40%	60.16%
Western	52.00%	52.60%	54.90%	56.40%	58.10%	58.90%	55.80%	56.10%	56.40%	54.70%	55.40%	55.30%	55.55%
State	55.80%	55.30%	55.90%	56.40%	56.40%	56.70%	57.00%	56.60%	56.50%	56.50%	56.70%	56.40%	56.35%
Definition	<p><u>Formula: The number of children who were served in out of home care during the report period for 12 months but less than 24 months and experienced no more than 2 placements while in care, divided by the total number of children in out of home care during the report period for at least 12 months but less than 24 months.</u></p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>												

Outcome Measures

G. Placement Stability

	CSA	ESA	NSA	SESA	WSA		Measure							
G.3	TBA	TBA	TBA	TBA	TBA		% of new cases of children in care for 24 or more months will have 2 or fewer foster care placements							
	19.48%	25.75%	19.75%	32.03%	26.47%		% of legacy cases; of children in care for 24 or more months will have 2 or fewer foster care placements							
	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Average	
Central	18.90%	20.10%	19.70%	19.10%	20.60%	18.40%	18.90%	20.10%	18.90%	18.50%	19.40%	21.20%	19.48%	
Eastern	28.40%	28.00%	27.30%	26.30%	26.50%	24.60%	24.50%	24.80%	24.20%	23.60%	25.10%	25.70%	25.75%	
Northern	21.90%	21.20%	21.50%	21.30%	21.00%	20.10%	19.00%	18.10%	18.50%	17.70%	17.60%	16.50%	19.53%	
Southeast	31.20%	31.10%	31.10%	31.80%	32.30%	32.50%	32.30%	31.90%	32.10%	32.40%	32.90%	32.70%	32.03%	
Western	27.80%	27.40%	26.90%	26.70%	26.50%	27.00%	25.90%	25.30%	24.70%	26.10%	26.10%	25.20%	26.30%	
State	27.70%	27.40%	27.10%	26.80%	27.10%	26.10%	25.90%	25.80%	25.60%	25.40%	26.30%	26.40%	26.47%	
Definition	<p><u>Formula: The number of children who were served in out-of-home care during the report period for 24 months or more month and experienced no more than 2 placements while in care divided by the total number of children in out of home care during the report period for 24 or more months.</u></p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>													

Outcome Measures

G. Placement Stability

	CSA	ESA	NSA	SESA	WSA		Measure							
G.4	42.9 1%	43.30 %	45.41%	42.67 %	47.19%		% of new cases of children placed in family like out of home care placements will be placed with relatives or families known to the child							
	37.9 1%	38.3%	40.41%	37.67 %	42.19%		% of legacy cases of children placed in family like out of home care placements will be placed with relatives or families known to the child							
Number & Percent of Youth placed With Relative & Homes Known to the Child														
Service Area	07/08	08/08	09/08	10/08	11/08	12/08	01/09	02/09	03/09	04/09	05/09	06/09	Average	
Central	136	131	133	131	130	131	125	121	140	142	122	128	131	
	38.86%	38.19%	38.66%	38.76%	37.79%	38.30%	37.09%	36.45%	40.35%	39.44%	34.96%	36.06%	37.91%	
Eastern	441	434	438	437	462	456	472	510	485	511	537	552	478	
	35.20%	35.28%	35.38%	35.91%	38.06%	38.10%	39.37%	40.70%	38.49%	40.02%	41.21%	41.85%	38.30%	
Northern	96	80	91	88	86	81	80	96	88	90	98	93	89	
	39.83%	37.04%	40.99%	39.82%	38.74%	39.90%	36.36%	42.48%	40.18%	40.72%	44.75%	44.08%	40.41%	
Southeast	364	339	346	333	324	316	315	302	304	319	294	302	322	
	39.14%	39.10%	39.01%	37.80%	37.41%	38.73%	38.14%	36.74%	36.49%	37.66%	35.64%	36.21%	37.67%	
Western	139	136	130	127	121	117	113	126	121	113	112	122	123	
	46.49%	47.22%	45.30%	43.94%	41.02%	40.34%	40.07%	41.86%	40.47%	38.83%	39.44%	41.36%	42.19%	
State	1176	1120	1138	1116	1123	1101	1105	1155	1138	1175	1163	1197	1142	
	38.27%	38.04%	38.21%	37.88%	38.18%	38.66%	38.58%	39.37%	38.47%	39.22%	39.03%	39.71%	38.64%	
Definition	<p>Family-like setting is defined as a foster home, relative, home known to the child or family as documented on N-FOCUS.</p> <p><u>Formula: The number of children in out of home care placements who are placed with a relative or home known to the child on the last day of the reporting period divided by the number of children in relative, home known to the child, foster, pre adoptive, independent living or out of home placement on the last day of the reporting period.</u></p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>													

Outcome Measures

H. Placement in a Family Like Setting

	CSA	ESA	NSA	SESA	WSA		Measure							
H.1	75%	75%	75%	75%	75%		% of new cases of children in out of home care will be placed in a family like out of home care setting.							
	87.29%	87.1%	85.6%	89.4%	86.9%		% of legacy cases of children in out of home care will be moved from a congregate care to family like setting.							
Number & Percent of Youth placed Congregate Care														
Service Area	07/08	08/08	09/08	10/08	11/08	12/08	01/09	02/09	03/09	04/09	05/09	06/09	Avg.	
CSA	50	44	46	56	63	57	48	63	68	58	57	53	55	
	12.22%	11.22%	11.68%	14.14%	15.40%	14.25%	12.44%	15.91%	16.39%	13.88%	14.04%	12.99%	13.71	
ESA	194	192	192	198	200	204	207	211	218	224	209	201	204	
	13.13%	13.25%	13.19%	13.73%	13.91%	14.42%	14.60%	14.27%	14.64%	14.82%	13.73%	13.13%	13.9%	
NSA	44	50	35	43	44	43	38	33	43	44	46	43	42	
	14.72%	17.92%	13.06%	15.64%	15.94%	16.93%	14.39%	12.41%	15.69%	15.83%	16.43%	15.75%	15.4%	
SESA	120	113	110	106	110	109	116	119	117	124	116	104	114	
	11.18%	11.36%	10.84%	10.57%	11.08%	11.62%	12.15%	12.47%	12.17%	12.67%	12.24%	10.97%	11.6%	
WSA	84	76	83	78	79	70	75	84	79	78	73	82	78	
	21.59%	20.54%	22.13%	21.14%	21.01%	19.34%	21.01%	21.76%	20.73%	20.97%	20.28%	21.47%	21%	
State	492	475	466	481	496	483	484	510	525	528	501	483	494	
	13.49%	13.63%	13.28%	13.80%	14.20%	14.34%	14.32%	14.65%	14.91%	14.84%	14.25%	13.64%	14.1%	
Definition	<p><u>Formula: The number of children in out of home care placements who are placed in a relative, home known to child, foster, pre adoptive, independent living on the last day of the reporting period divided by the number of children in out of home placement on the last day of the reporting period.</u></p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>													

Outcome Measures

I. Maintaining Family Relationships and Connections

	CSA	ESA	NSA	SESA	WSA	Measure
I.1	92%	92%	92%	92%	92%	% of children in out of home care will be placed with their siblings.
Definition	Utilize CFSR criteria in Item 12 in the CFSR Review Tool. Quarterly Mini CFSR data.					

Outcome Measures

J. Needs Assessment & Case Planning

	CSA	ESA	NSA	SESA	WSA		Measure
J.1	90%	90%	90%	90%	90%		% of families will have a needs assessment completed on every child, parent and foster parent involved in a case
Definition		Utilize CFSR criteria in Item 17 in the CFSR Review Tool. Must track Child, Parent and Foster Parent separately so as to identify areas of strength & areas needing improvement. Quarterly Mini CFSR data.					

	CSA	ESA	NSA	SESA	WSA		Measure
J2	90%	90%	90%	90%	90%		% of custodial parents will be actively engaged and involved in the case planning process. Every family will have a scheduled Family Team Meeting every month to plan, strategize, discuss progress etc % of non-custodial parents will be actively engaged and involved in the case planning process. Every family will have a scheduled Family Team Meeting every month to plan, strategize, discuss progress etc % of youth will be actively engaged and involved in the case planning process. Every family will have a scheduled Family Team Meeting every month to plan, strategize, discuss progress etc
Definition		Utilize CFSR criteria in Item 18 in the CFSR Review Tool. Must track youth, custodial and non-custodial parents separately so as to identify areas of strength & areas needing improvement but will report one number for the percentage. Quarterly Mini CFSR data.					

Outcome Measures

J. Needs Assessment & Case Planning

	CSA	ESA	NSA	SESA	WSA		Measure
J.3	90%	90%	90%	90%	90%		% of youth age 15 & older wards of the state will have a documented Independent Living Plan that includes individualized goals, needs and strategies
Definition		Utilize CFSR criteria in Item 18 in the CFSR Review Tool. Quarterly Mini CFSR data.					

Outcome Measures

K. Service Coordinator Contact

	CSA	ESA	NSA	SES A	WS A		Measure
K.1	90%	90%	90%	90%	90%		% of all children will have a monthly documented face-to-face contact with their service coordinator each and every month they are in out-of-home care in the child's place of residence.
Definition	<p><u>Formula: Number of children in out of home care that have a monthly documented face-to-face contact with the child in the child's place of residence divided by the total number of children in out of home care.</u></p> <p>Reported monthly based on a rolling year. The operational data comes from N-FOCUS.</p>						

Outcome Measures

K. Service Coordinator Contact

	Measure
L.1	All youth recommended for release from the Detention facility by the CFS Specialist or the court shall be placed in an alternative placement within 2 calendar days of the identified release date.
Definition	<p>Notification is defined as written communication via e-mail from the CFS Specialist. This notice will also be documented on to N-FOCUS by the CFS Specialist. Verification of the information will be conducted by the Department.</p> <p>The calendar days begins identified release date.</p> <p>Contractors will track and report monthly the date of the receipt of the notification and the date the child was moved from Detention.</p> <p>Reported monthly.</p>

	Measure
L.2	All youth identified for parole from a YRTC shall be placed in an alternative placement on the identified date for their parole.
Definition	<p>Notification is defined as written communication via e-mail from the CFS Specialist and/or the YRTC staff 30 days prior to the identified date of parole. This notice will also be documented on to N-FOCUS by the CFS Specialist. Verification of the information will be conducted by the Department.</p> <p>The YRTC's will track and report monthly the date of the receipt of the notification and the date the child was placed.</p> <p>Reported monthly.</p>