

Children's Administration *CPS/CWS Redesign*



CPS/CWS Redesign

Purpose of the Redesign

- Separate service delivery from investigative and assessment functions
- Concentrate investigations on seeing children quickly, assessing safety and risk, and determining need for services
- Increase focus on voluntary services and early support to families (create a new Voluntary Services function)
- Engage families early to increase safety and reduce risk of harm
- Create a model that accommodates future practice enhancements



CPS/CWS Redesign Creates Three Service Tracks

**Child
Protection
Services**

**Family
Voluntary
Services**

**Child and Family
Welfare
Services**



How the CPS/CWS Redesign Tracks Work

Child Protection Services

- Responds within 24 hours to emergent allegations or 72 hours to non-emergent allegations of child abuse and neglect (CA/N)
- Assesses safety and risk
- Determines the need for services or court intervention
- Refers family for Voluntary Services within 3 –days when necessary and continue to complete the investigation
- Files a dependency petition when necessary
- Completes investigation on all screened in allegations of CA/N within 45 days



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Family Voluntary Services

- Assesses family for needs and appropriate services
- Supports families early engagement in services
- Works with families to create:
 - Voluntary Services Agreements
 - Voluntary Placement agreements
- Provides ongoing case management services
- Conducts ongoing assessment of safety and risk to children



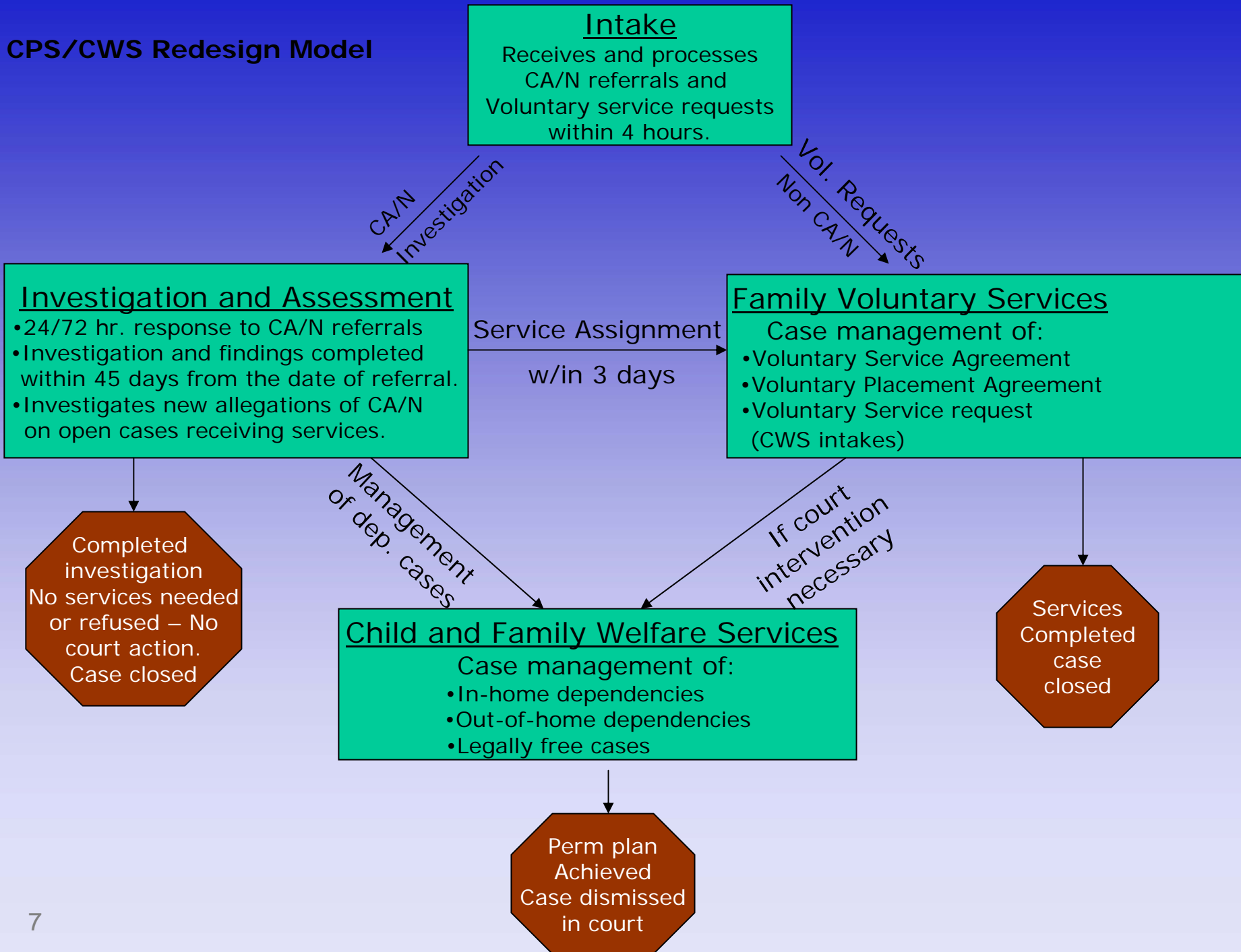
CPS/CWS Redesign

Child and Family Welfare Services

- Provides services to children and families in cases when court intervention is needed
- Oversees the health and well-being of children in out of home placement
- Engages families in case planning
- Provides ongoing assessment of risk and safety issues



CPS/CWS Redesign Model



Implementation

- Training provided to all offices (*July – September*)
- Regions developed Redesign plans for each office (*September*)
- Offices migrate to the redesign model (exceptions approved for small offices) (*September – December*)
- Communication of Redesign to stakeholders, contractors and caregivers (*September – December*)
- Redesign effective – (*January 2007*)

