

**2106 Washington State Child Welfare Service Provider Survey**  
*Overview Report*

**November 18, 2010**

**Partners for Our Children**



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## ***Executive Summary***

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**Overview:** Between August and October of 2010, Partners for Our Children (POC) conducted a survey of Washington State’s child welfare service providers to explore their organizational characteristics and the services they provide. A survey invitation was sent to all service providers under a current contract to provide direct services to children and families involved with CA. Based on the information provided by Children’s Administration’s (CA) contracting department, POC estimated there were 732 unique participants that met eligibility criteria at the point-in-time the survey was initiated. Of this total number, 242 participants completed the survey (33.0 percent) and another 63 participants provided partial information (8.6 percent). Cumulatively, 305 service providers or 41.7 percent of the total number of eligible service providers, participated.

**Caveats:** Over the course of conducting this assessment, POC encountered numerous obstacles to producing complete and accurate information on Washington State’s child welfare service providers. Given that, we are unable to definitively report where gaps in services exist. Therefore, it is important that readers not extrapolate on the information contained in this report. Furthermore, because this survey only captured a subset of Washington State’s service provider population, there is no way to know if the captured subset differs in a systematic manner from service providers that didn’t participate.

There are three primary issues that encumbered POC’s ability to achieve a higher, more desirable response rate: Methodological Issues, Resource Issues, and Exogenous Issues.

### ***Methodological Issues:***

- Inaccuracy of service provider contact list (some email addresses and phone numbers in contract contact information were incorrect or out-of-date)
- Incompleteness of service provider contact list (some service providers were missing from contract contact list)
- Technical problems in the survey’s administration (problems with web-based survey, dropped emails, SPAM, survey “timing out,” etc.)
- Survey Construction (some questions didn’t align with how service providers run their business)

### ***Resource Issues:***

- Lack of time and resources for participants to complete survey
- Lack of time for POC to fully develop and beta-test survey for applicability and ease of use
- Lack of internet access among participants

### ***Exogenous Issues:***

- Some service providers did not participate in the survey citing a lack of trust in CA as the principal reason
- Some service providers did not participate in the survey citing that they were in the midst of a dispute with CA

- Some service providers did not participate in the survey citing that they felt uneasy and suspicious about how survey related to the 2106 process
- Some service providers said they do not keep track of data

***Broad Findings:***

*Administration:* In general, among the reporting service providers, the larger organizations tended to report greater administrative capacity and more developed division of labor. Regardless of the specific question, between 8 and 20 larger organizations (employing 100 or more full-time employees) consistently reported to maintain a wide assortment of dedicated, specialized labor functions. These same organizations also tended have a wider array of administrative capabilities, from data management to staff training. Geographically, these organizations tended to be concentrated along the I-5 corridor with fewer located on the east side of the state.

*Services:* Given the limited reach of the survey, it is difficult to formulate any conclusions about the distribution of services across Washington State. At the level where services are categorized by their individual service type, there are simply too few entries in most categories to paint an interpretable picture—even if they are aggregated by Administrative Region rather than County.

***Quick Figures:***

*Participant Composition:* Approximately half of the survey’s respondents were sole proprietors, the other half were multi-employee organizations with wide-ranging characteristics.<sup>1</sup>

*Participant Location:* Region 4 had the greatest survey representation with 60 participants and Region 2 had the least representation with 29 participants. There were no participants with headquarters/primary locations in Adams or San Juan Counties. Sixteen counties had three or fewer respondents claiming them as their headquarters/primary locations.

*Number of Employees:* Twenty-two respondents indicated they employed 100 or more full-time employees, 16 of which identified Region 4 and Region 5 as their headquarters/primary location.

*Service Centers:* Twenty-three respondents reported they operated six or more service centers. There were a minimum of five organizations with service centers in every county in Washington. King and Pierce Counties had the greatest number of participants with service centers located there.

*Data Management Systems:* One-third of all survey participants reported having an automated data management system. As the number of full-time employees per participant increased, so did the proportion of participants who reported having automated data management systems. Of the respondents with data management systems, approximately one-third reported using web-based systems. Sixty-seven respondents reported that they enter data directly into a public agency information technology system.

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<sup>1</sup> Since there are roughly 300 contracted multi-employee organizations that provide direct services to children and families involved with CA in Washington State, POC estimates that the survey was able to capture about half of the non-sole-proprietor service providers.

*Fund Development:* As the number of full-time employees per participant increased, so did the proportion of respondents that employed dedicated fund development staff. Fifty-four respondents report they are part of any state or regional effort to raise money or awareness on behalf of the child welfare system.

*Human Resources:* As the number of full-time employees per participant increased, so did the proportion of respondents that employed dedicated human resources staff. Two thirds of respondents reported they provide orientation, pre-service, and ongoing training to direct service staff. All respondents with 16 or more employees reported providing this type of training.

*Cultural Competency:* Ninety-five percent of participants with 100 or more employees provide initial and ongoing cultural competency training for direct service workers. Of all respondents that provide cultural competency training, 85 percent say that direct service staff must complete that training within a year from the date of hire.

*ICWA Training:* Almost a quarter of respondents provide an initial and ongoing training on maintaining compliance with ICWA. Of the respondents that provide ICWA training, over 90 percent say that direct service staff must complete that training within a year from the date of hire.

*Working with Tribes:* Forty-one percent of respondents report that they work with Tribal children in Washington State. For the Lummi Nation, Colville Confederated Tribes, Puyallup Tribe, Tulalip Tribe and Spokane Tribe, there were 20 or more respondents each who report they are serving their children.

*Accreditation:* Forty-three organizations or about 14 percent of the total sample reported to be accredited. The Council on Accreditation of Services for Children and Families, Inc. was most commonly cited as the accrediting body with a total of 12 responses.

*Services:* Respondents offered information on a total of 384 services. The top most represented service types were:

1. Family Reconciliation Services/Crisis Family Intervention – 42 entries
2. Behaviorally/Emotional Disordered – 32 entries
3. Evaluation and Treatment – 28 entries
4. Child Placing Agency – 26 entries
5. Child Specific Contracts – 26 entries
6. Parent Education Support – 25 entries

**Summary:** The data from the Washington State Child Welfare Service Provider Survey tells us a little about the service providers who participated in the survey, but little about those who did not. Unfortunately, the number of service providers who did not participate in the survey outnumbers those who did and it would be inappropriate for POC extrapolate and draw conclusions about the state of the child welfare service system in the face of such a low response rate.



## **Introduction**

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In 2009, the Washington State Legislature passed Second Substitute House Bill 2106 (2SHB 2106) to improve outcomes for children and families and to enhance accountability among all stakeholders that make up the child welfare system. There are two principal components to this legislation:

**Part I** - Requires the conversion and consolidation of current Department of Social and Health Services Children's Administration (CA) contracts into a smaller number of performance based contracts by July 2011.

**Part II** - Establishes a Child Welfare Transformation Design Committee (CWTDC) composed of many stakeholders to develop: performance measures and criteria for contracting out child welfare case management services, and a transition plan to achieve full implementation of contracting out child welfare services (except child protection) in two selected demonstration sites by December 2012.

To fulfill the legislative requirements stipulated in Part I in 2106, Children's Administration intends to issue a request for proposals (RFP) to solicit bids from entities seeking to become a Master Contractor (MC). The selected MCs will be contracted to provide a seamless, continuum of core-services to all children and families in a specified region of Washington State.

Anticipating the volume of work required to implement the changes delineated in Part I of 2SHB 2106, CA asked Partners for Our Children (POC) to conduct an assessment/market-scan of the Washington State child welfare service system. This system is composed of many independent entities contracted separately to provide individual services. Service providers differ in many ways and hold roughly 1,350 direct-service contracts.<sup>2</sup> The assessment's primary goals are to build knowledge about the organizations and individuals that hold these contracts; to get a sense of where Washington is meeting service needs, but also where there are areas needing improvement; and to refine our understanding of what it costs to provide a robust service array, particularly in resource-scarce regions.

Because the need for information was immediate, POC identified that both time and resources would be limiting factors. To cast the widest net in the shortest span of time, POC created a web-based survey with input of CA staff, performance-based contracting experts and the service provider representatives of the CWTDC. This survey was sent to all service providers who hold CA contracts to provide direct services to CA clients.<sup>3</sup>

In the survey, service providers were given the opportunity to describe not only their organization but also their services. The survey included questions about organizational administrative capacity, locations of operation, and services offered. The goals of this survey were exploratory in nature.<sup>4</sup> All responses

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<sup>2</sup> This figure does not include contracts used to support administrative or training functions.

<sup>3</sup> The lack of time and resources prohibited additional surveying of other stakeholder groups.

<sup>4</sup> To be entirely sure that this assessment did not constitute research, POC submitted a proposal, a copy of the survey, and each email script to the Washington State Institutional Review Board for consideration. They determined that the survey did not constitute research.

were de-identified before being analyzed by either CA or POC. Contact information was collected solely for follow-up calling and thank-you letters.

The survey was administered by the Social Development Research Group (SDRG). SDRG also was responsible for follow-up calling, fielding technical questions, and troubleshooting.

## **Methods**

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In mid-June, POC began the process of compiling the survey questions, defining the survey populations and parameters, developing methods, and thinking through logistics. In following weeks, a timeline was developed and it was estimated that a final report would be produced near the end of September.

During the administration of the survey, however, it was discovered that providers required more time to complete the survey. In response, POC extended the survey's deadline by four weeks. This effectively shifted the deadline to early October. The field period began on August 18<sup>th</sup> and the web survey officially closed on October 18<sup>th</sup>. Telephone follow-up began on August 23<sup>rd</sup> and ended on October 8<sup>th</sup>.

**Surveyed Population:** During the planning weeks, POC assessed what types of information could reasonably be gathered in time to inform the RFP process. POC felt strongly that stakeholder input beyond what would be collected from service providers could help paint a comprehensive picture of the child welfare service system. They concluded, however, that there was not enough time to create samples, develop scripts and survey tools, coordinate focus groups, proceed through the Washington State Institutional Review Board review process for each desired stakeholder group, and still meet CA's deadline. By the end of the planning period, it was determined that POC would focus all their efforts on surveying contracted direct service providers.<sup>5</sup>

**The Survey:** The survey was developed in collaboration with performance-based contracting experts and CA staff. Charlotte McCullough of McCullough and Associates, a performance-based contracting firm assisted in identifying the specific domains that the survey should explore and the manner in which the information should be dissected. POC drafted a survey and circulated it for review among national performance based contracting experts, service provider representatives on the Child Welfare Transformation Design Committee, and key staff at Children's Administration. The survey was revised to incorporate feedback from these stakeholders. After a full-draft of the survey was compiled, POC forwarded the document to the Social Development Research Group (SDRG) to be translated into a web-based version. After SDRG completed the coding process, they put the web-based survey through three rounds of beta-testing.<sup>6</sup> After each round of testing, the identified problems were given to survey technicians to be resolved.

The survey was designed so that all contracted service providers could respond regardless of their size; from large, thousand-employee organizations to single-person, sole proprietors. To reduce the workload required of small providers to respond, the survey included skip patterns so small service providers could skip questions that did not apply to them.

The survey was divided into two main sections: Administrative Capacities and Service Descriptions. It was constructed so respondents completed the Administrative Capacities section once but could respond to the Service Descriptions questions as many times as the number of services the respondent

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<sup>5</sup> POC views the information collected from service providers as a large component of the full picture, but does not claim that it represents the opinions of children and families involved with CA, Tribes, foster and adoptive parents, social workers or any other stakeholder group that comprise the child welfare system.

<sup>6</sup> The act of beta-testing starts when SDRG employees input sample data in each survey field, flag problems and hand their results to survey technicians who will resolve the problem and revise the code.

organization provided; up to a total of 30 services. In cases where organizations expressed that didn't have sufficient time to provide information on all their services, POC requested that they describe the services for which they held an active CA contract. Organizations that provided larger service arrays were allowed to provide information on their non-CA-contracted service if they desired.

When the survey was initially contemplated, POC planned for a two-week survey submission period. Once the survey period was open, it became quite clear that providers required more time. In the end, the duration of the survey submission period lasted nearly seven weeks.

To bolster the response rate, about halfway through the survey submission period, POC and SDRG notified potential respondents that they would be entered into a lottery for a chance to win a \$100 gift card if they participated in the survey. All participants were automatically entered for a chance to win one of the gift cards after their survey results had been submitted.

**Participant Follow Up:** To ensure that all eligible participants were contacted with an invitation to participate in the survey, SDRG hired a team of callers to follow up with each service provider on the contacts list. This calling served two functions: to bring eligible participants into the survey and to aid participating service providers with technical assistance and to field questions. In some cases, participants' questions could not be answered by the callers and were referred to staff at POC or SDRG with more technical or substantive knowledge of the survey. SDRG reported, "Approximately 550 hours of staff time was dedicated to calling and emailing respondents to answer questions and encourage response to the survey effort. The project manager also spent considerable time emailing or talking on the phone with respondents."

**Building a Survey Sample:** As the survey was being written and revised, POC began work to identify a sample of service providers who would be asked to participate in the survey. POC asked CA for a list of providers who:

- Hold a current Children's Administration contract or government-to-government agreement<sup>7</sup>; and
- Provide *direct* services to children and families involved with Children's Administration in Washington State.

When the survey commenced, there were approximately 725-750 service providers that satisfied the two criteria above.<sup>8</sup> At multiple points during the survey fielding period, though, POC learned that a number of eligible service providers did not receive invitations to participate. To get ensure their inclusion, POC sought out and identified these service providers and sent out additional invitations. In some instances, service providers that did not receive invitations stepped forward to participate. When POC accounted for all new additions, the total number of eligible participants increased to 799. After

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<sup>7</sup> Formal relationships with CA can be generally characterized in two ways, through contractual arrangement or through government-to-government agreements. The latter relationship occurs between Washington State and Native American Tribes who are exercising their rights as sovereign governmental entities and for which contractual arrangements are not appropriate.<sup>7</sup> The vast majority of service providers, however, serve children and families in Washington State through contractual arrangement.

<sup>8</sup> There are a substantial number of other contracts held by CA to accomplish other goals such as training, consultation, child care, etc.

careful inspection of the entities included in the final sample, 31 invitees were determined to be duplicate entries and 36 invitees were technically ineligible to participate.<sup>9</sup> The final sample included 732 total service providers.

**Data Processing:** When the survey submission period ended, SDRG removed all identifying information including Participation Activation Codes, names, and contact information from the responses so no organization could be linked to the final results. In some cases, some participants began the survey but did not complete it. SDRG ensured that these results were removed from the final dataset.

**Data Analysis:** When SDRG completed their data processing, they passed the cleaned dataset to POC for data analysis.

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<sup>9</sup> There were many reasons why contractors were found to be ineligible to participate in the survey—some were consultants, others were funding pass-through organizations, and some provided training to trainers. Generally, they held active CA contracts, but they did not provide direct services to children and families.

## Results

### Response Rate:

Final Status	Number of Cases	% of Active Sample	% of Total Sample
Complete	241	32.92%	30.16%
Partial	63	8.61%	7.88%
<b>Total Cases with Data</b>	<b>304</b>	<b>41.53%</b>	<b>38.05%</b>
Not Surveyed - Contacted	347	47.40%	43.43%
Not Surveyed – No Phone Contact	19	2.60%	2.38%
Not Surveyed - Not Available	5	0.68%	0.63%
Incomplete Contact Information	12	1.64%	1.50%
Refused	45	6.15%	5.63%
<b>Total Not Completed</b>	<b>428</b>	<b>58.47%</b>	<b>53.57%</b>
<b>TOTAL ACTIVE SAMPLE</b>	<b>732</b>	<b>100.0%</b>	<b>91.61%</b>
Duplicate	31	N/A	3.88%
Ineligible	36	N/A	4.51%
<b>TOTAL INACTIVE SAMPLE</b>	<b>67</b>	<b>N/A</b>	<b>8.39%</b>
<b>OVERAL TOTAL SAMPLE</b>	<b>799</b>	<b>N/A</b>	<b>100%</b>

### Table Definitions

1. **Completed** – All organizations that completed the entire survey.
2. **Partial** – Any organization that answered at least one survey question, but did not get to the end of the survey. The first survey question is the first one in Section B: “What type of business is your organization?” A case is NOT being called a partial if they:
  - a. Only logged on to the introduction screen, or
  - b. Only provided contact information at the beginning of the survey (Section A).
3. **Not surveyed, contacted** – Organizations that were contacted by phone and email, but chose not to participate.
4. **Not surveyed, no phone contact** – All organizations that were contacted at least 6 times by email to prompt survey completion, but did not receive phone contact.
5. **Not surveyed, not available** – Contacts that were unavailable for the field period (e.g. went on vacation).
6. **Incomplete contact information** – Organizations that lacked viable contact information.
7. **Refused** – Any organization that communicated they did not want to take part in the survey.
8. **Duplicate record** – Any organization that is already included in the sample.
9. **Ineligible** – Any organization that did not provide direct service to clients OR did not have a contract with CA in the last 12 months.

## **SURVEY DATA TABLES**



## ***Tips for Reading Tables***

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***Understanding Skip Patterns:*** This survey used skip patterns to hasten the survey completion process for respondents when follow-up questions didn't apply. A skip pattern is activated when a respondent answers a lead question in a particular way thereby making subsequent follow-up questions inapplicable. When questions were posed to the entire sample, the total number of responses generally approached 300. For follow-up questions posed after lead questions, the total number of responses decreased, typically falling to between 50 and 200 responses. The fewer the number of responses resulting from skip patterns, the larger the number of "missing" values for each table.

\*\*\*In the data tables, follow-up questions are indicated by an asterisk\*\*\*

***Missing Data for Service Questions:*** Since this survey lacks service-related information for approximately 60 percent of Washington's child welfare service providers, there are instances where services are not shown to exist within certain jurisdictions, provided to certain populations, or billed in certain units. Rather than describe these instances with a "0," implying that the service isn't provide/offered/billed in specific manners, it is more appropriate to use a dash to illustrate the fact that this survey cannot confirm or disconfirm the availability or conveyance of that service in that particular location or manner.



## **SECTION 1 - ADMINISTRATIVE CHARACTERISTICS**



## GENERAL PARTICIPANT CHARACTERISTICS

### Reported Type of Business

<b>Business Type</b>	<b>Number of Respondents</b>	<b>Percent</b>
Corporation	101	33.1
Partnership	8	2.6
Proprietorship	97	31.8
Limited liability company	33	10.8
Other/Write-in's	66	21.6
<b>Total</b>	<b>305</b>	

**Business Type Write-ins:** Non-profit, County, Other Government Organization, Native American Tribe, S-Corp, Quasi-governmental

### Non/For-Profit Status

<b>Non/For-Profit Status</b>	<b>Number of Respondents</b>	<b>Percent</b>
Non-profit	100	32.8
For-profit	203	66.6
Missing	2	
<b>Total</b>	<b>305</b>	

## GENERAL PARTICIPANT CHARACTERISTICS

### Years in Business

Years in Business	Number of Respondents	Percent
0 to 5	73	24.4
6 to 15	102	34.1
16 to 25	56	18.7
25 to 50	49	16.4
50 to 186	19	6.4
Missing	6	
<b>Total</b>	<b>305</b>	

### Years in Business by Organization Size

Years in Business	Number of Full-Time Employees					Total
	1 or less	2 to 15	16 to 100	101 to 250	251 to 3000	
10 or less	91	37	7	0	0	135
11 to 20	42	22	6	0	0	70
21 to 390	18	11	5	0	2	36
31 to 40	4	6	9	2	4	25
41 to 50	0	2	2	1	4	9
51 to 75	0	0	5	1	1	7
76 to 100	0	1	1	0	1	3
101 to 186	0	1	2	5	1	9
Missing						11
<b>Total</b>	<b>155</b>	<b>80</b>	<b>37</b>	<b>9</b>	<b>13</b>	<b>294</b>

## GENERAL PARTICIPANT CHARACTERISTICS

### Repondent's Primary Location/Headquarters by State

State	Number of Respondents	Percent
Idaho	3	1.0
New York	1	0.3
Ohio	2	0.7
Oregon	2	0.7
Washington	297	97.4
<b>Grand Total</b>	<b>305</b>	

### Repondent's Primary Location/Headquarters by Region and County

Region/County	Number of Respondents	Percent
<b>Region 1</b>	<b>55</b>	<b>18.2</b>
Asotin County	1	0.3
Chelan County	4	1.3
Douglas County	1	0.3
Ferry County	1	0.3
Grant County	3	1.0
Okanogan County	3	1.0
Pend Oreille County	1	0.3
Spokane County	38	12.5
Stevens County	1	0.3
Whitman County	2	0.7
<b>Region 2</b>	<b>29</b>	<b>9.6</b>
Benton County	7	2.3
Columbia County	1	0.3
Franklin County	3	1.0
Kittitas County	3	1.0
Walla Walla County	3	1.0
Yakima County	12	4.0
<b>Region 3</b>	<b>50</b>	<b>16.5</b>
Island County	4	1.3
Skagit County	12	4.0
Snohomish County	20	6.6
Whatcom County	14	4.6
<b>Region 4</b>	<b>60</b>	<b>19.8</b>
King County	60	19.8
<b>Region 5</b>	<b>49</b>	<b>16.2</b>
Kitsap County	11	3.6
Pierce County	38	12.5
<b>Region 6</b>	<b>52</b>	<b>17.2</b>
Clallam County	10	3.3
Clark County	3	1.0
Cowlitz County	5	1.7
Grays Harbor County	5	1.7
Jefferson County	6	2.0
Lewis County	2	0.7
Mason County	3	1.0
Pacific County	1	0.3
Thurston County	17	5.6
<b>Out of State</b>	<b>8</b>	<b>2.6</b>
Total	303	
Missing	2	
<b>Grand Total</b>	<b>305</b>	

**GENERAL PARTICIPANT CHARACTERISTICS**

**Repondent's Primary Location/Headquarters by Region, County and Respondent's Size**

Region/County	Number of Full-Time Employees					Total
	1 or less	2 to 15	16 to 100	101 to 250	251 to 3000	
<b>Region 1</b>	<b>27</b>	<b>19</b>	<b>6</b>	<b>1</b>	<b>1</b>	<b>54</b>
Asotin County	0	1	0	0	0	1
Chelan County	3	1	0	0	0	4
Douglas County	0	1	0	0	0	1
Ferry County	1	0	0	0	0	1
Grant County	1	1	1	0	0	3
Okanogan County	1	2	0	0	0	3
Pend Oreille County	1	0	0	0	0	1
Spokane County	17	13	5	1	1	37
Stevens County	1	0	0	0	0	1
Whitman County	2	0	0	0	0	2
<b>Region 2</b>	<b>13</b>	<b>12</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>28</b>
Benton County	3	3	0	0	0	6
Columbia County	0	1	0	0	0	1
Franklin County	2	1	0	0	0	3
Kittitas County	1	2	0	0	0	3
Walla Walla County	3	0	0	0	0	3
Yakima County	4	5	1	1	1	12
<b>Region 3</b>	<b>31</b>	<b>7</b>	<b>9</b>	<b>0</b>	<b>1</b>	<b>48</b>
Island County	3	0	0	0	0	3
Skagit County	4	1	6	0	0	11
Snohomish County	14	3	2	0	1	20
Whatcom County	10	3	1	0	0	14
<b>Region 4</b>	<b>31</b>	<b>10</b>	<b>9</b>	<b>4</b>	<b>4</b>	<b>58</b>
King County	31	10	9	4	4	58
<b>Region 5</b>	<b>16</b>	<b>17</b>	<b>7</b>	<b>2</b>	<b>6</b>	<b>48</b>
Kitsap County	5	1	2	0	2	10
Pierce County	11	16	5	2	4	38
<b>Region 6</b>	<b>34</b>	<b>11</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>51</b>
Clallam County	5	2	2	0	0	9
Clark County	2	0	1	0	0	3
Cowlitz County	3	1	1	0	0	5
Grays Harbor County	4	0	1	0	0	5
Jefferson County	4	2	0	0	0	6
Lewis County	2	0	0	0	0	2
Mason County	2	1	0	0	0	3
Pacific County	1	0	0	0	0	1
Thurston County	11	5	1	0	0	17
<b>Total</b>						<b>287</b>
<b>Out of State</b>	<b>2</b>	<b>5</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>8</b>
<b>Missing</b>						<b>10</b>
<b>Total</b>	<b>154</b>	<b>81</b>	<b>38</b>	<b>9</b>	<b>13</b>	<b>305</b>

## GENERAL PARTICIPANT CHARACTERISTICS

### Number of Full-Time Employees

Number of Staff	Number of Respondents	Percent
1 or less	156	52.5
2 to 15	81	27.3
16 to 100	38	12.8
101 to 250	9	3.0
251 or more	13	4.4
Missing	8	
<b>Total</b>	<b>305</b>	

### Number of Part-Time Employees

Number of Staff	Number of Respondents	Percent
1 or less	178	59.7
2 to 15	81	27.2
16 to 100	28	9.4
101 to 250	6	2.0
251 or more	5	1.68
Missing	7	
<b>Total</b>	<b>305</b>	

### Number of Staff on Clinical Team

Number of Staff	Number of Respondents	Percent
1 or less	160	53.9
2 to 15	91	30.6
16 to 100	29	9.8
101 to 250	9	3.0
251 or more	8	2.7
Missing	8	
<b>Total</b>	<b>305</b>	

Respondents were asked to include all clinical staff for whom contact with clients is a core function of their job description. Respondents were asked to include clinical interns in this figure.

## GENERAL PARTICIPANT CHARACTERISTICS

### Number of Service Centers Operated by Each Respondent

Number of Service Centers	Number of Respondents	Percent of Respondents
0	25	8.4
1	179	60.1
2 to 5	71	23.8
6 to 15	15	5.0
15 or more	8	2.7
Total	298	
Missing	7	
<b>Grand Total</b>	<b>305</b>	

### Number of Service Centers Operated by Each Respondent, by Organization Size

Number of Service Centers	Number of Full-Time Employees					Total
	1 or less	2 to 15	16 to 100	101 to 250	251 to 3000	
0	21	4	0	0	0	25
1	109	55	10	1	1	176
2 to 5	24	19	20	4	3	70
6 to 15	0	1	6	4	4	15
15 to 400	0	1	2	0	5	8
Total	154	80	38	9	13	294
Missing						11
<b>Grand Total</b>						<b>305</b>

**GENERAL PARTICIPANT CHARACTERISTICS**

**Location of Service Centers by County**

<b>County</b>	<b>Number of Respondents with Services Centers in Identified County</b>	<b>Percent of Respondents with Services Centers in Identified County</b>
Adams County	5	1.8
Asotin County	7	2.6
Benton County	17	6.2
Chelan County	16	5.9
Clallam County	13	4.8
Clark County	15	5.5
Columbia County	5	1.8
Cowlitz County	12	4.4
Douglas County	6	2.2
Ferry County	6	2.2
Franklin County	16	5.9
Garfield County	5	1.8
Grant County	13	4.8
Grays Harbor County	14	5.1
Island County	12	4.4
Jefferson County	13	4.8
King County	61	22.3
Kitsap County	21	7.7
Kittitas County	10	3.7
Klickitat County	6	2.2
Lewis County	9	3.3
Lincoln County	6	2.2
Mason County	10	3.7
Okanogan County	8	2.9
Pacific County	7	2.6
Pend Oreille County	7	2.6
Pierce County	52	19.1
San Juan County	7	2.6
Skagit County	25	9.2
Snohomish County	39	14.3
Spokane County	48	17.6
Stevens County	9	3.3
Thurston County	25	9.2
Wahkiakum County	5	1.8
Walla Walla County	13	4.8
Whatcom County	25	9.2
Whitman County	9	3.3
Yakima County	26	9.5
Other States	9	3.3
<b>Total</b>	<b>612</b>	



## DATA MANGEMENT

### Number of Respondents that Maintain an Automated Data Management System to Track Data

Survey Response	Number of Respondents	Percent
Yes	99	32.9
No	200	66.4
Don't Know	2	0.7
Total	301	
Missing	4	
<b>Grand Total</b>	<b>305</b>	

### Number of Respondents that Maintain an Automated Data Management System, by Organization Size

Survey Response	Number of Full-Time Employees					Total
	1 or less	2 to 15	16 to 100	101 to 250	251 or more	
Yes	18	33	27	7	11	96
No	137	46	11	2	2	198
Total	155	79	38	9	13	294
Missing						11
<b>Grand Total</b>						<b>305</b>

### Type of Data Management System used by Respondents\*

Respondents' System	Number of Respondents	Percent
Licensed or purchased information system	49	49
Self-constructed system	33	33
Internet Service Provider (ISP) or Application Service Provider (ASP) maintained system	17	17
Don't Know	2	2
Total	101	100
Missing	204	
<b>Grand Total</b>	<b>305</b>	

## DATA MANGEMENT

### Number of Data Management System End-Users per Respondent\*

Number of End-Users	Number of Respondents	Percent
1 to 2	18	18.8
3 to 10	35	36.5
11 to 25	9	9.4
26 to 100	21	21.9
101 to 3000	13	13.5
Total	96	100
Missing	209	
<b>Grand total</b>	<b>305</b>	

### Number of Data Management System End-Users per Organization, by Organization Size\*

Number of End-Users	Number of Full-Time Employees					Total
	1 or less	2 to 15	16 to 100	101 to 250	251 to 3000	
1 to 2	12	6	0	0	0	18
3 to 10	7	21	6	0	1	35
11 to 25	0	3	5	0	1	9
26 to 100	0	2	15	2	2	21
101 to 3000	0	1	1	4	7	13
Total	19	33	27	6	11	96
Missing						209
<b>Grand Total</b>						<b>305</b>

## DATA MANGEMENT

### Number of Respondents with Web-Based Data Management Systems\*

Web-Based System	Number of Respondents	Percent
Web-Based	35	35
Not Web-Based	65	65
Total	100	100
Missing	205	
<b>Grand Total</b>	<b>305</b>	

### Number of Respondents with Web-Based Data Management Systems, by Organization Size\*

Web-Based System	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Web-Based	3	6	12	5	6	32
Not Web-Based	16	27	15	2	5	65
Total	19	33	27	7	11	97
Missing						208
<b>Grand Total</b>						<b>305</b>

## DATA MANGEMENT

### Types of Data Sharing Method(s) Respondents can Support\*

Data Sharing Methods	No		Yes		Total
	Number of Respondents	Percent	Number of Respondents	Percent	
Web Services	26	31.3	<b>57</b>	68.7	83
MQ Series	81	97.6	<b>2</b>	2.4	83
Secure FTP	50	60.2	<b>33</b>	39.8	83
Replication	70	84.3	<b>13</b>	15.7	83
Other	64	77.1	<b>19</b>	22.9	83
Total					83
Don't Know					14
Missing					208
<b>Grand Total</b>					<b>305</b>

### Types of Data Sharing Format(s) Respondents Can Support\*

Data Sharing Methods	No		Yes		Total
	Number of Respondents	Percent	Number of Respondents	Percent	
Xml	56	62.9	<b>33</b>	37.1	89
Delimited Flat Files	58	65.2	<b>31</b>	34.8	89
Excel	9	10.1	<b>80</b>	89.9	89
Other	72	80.9	<b>17</b>	19.1	89
Total					97
Don't Know					8
Missing					200
<b>Grand Total</b>					<b>305</b>

**Data Sharing Format Write-Ins:** PDF, Access/SQL, CRYSTAL Reports, File Maker Pro, Lotus Notes, Quick Books

## DATA MANGEMENT

### Types of Information Collected by Respondents' Data Management Systems\*

Types of Information	No		Yes		Total
	Number of Respondents	Percent	Number of Respondents	Percent	
Client management	13	13.5	83	86.5	96
Admissions/Referrals	30	31.3	66	68.8	96
Placement and Emergency Shelter	67	69.8	29	30.2	96
Assessment	38	39.6	58	60.4	96
In-Home Service Requests	74	77.1	22	22.9	96
Purchase Requests	75	78.1	21	21.9	96
Service Authorizations	57	59.4	39	40.6	96
Provider Management	73	76.0	23	24.0	96
Performance Management (outcomes/outputs)	43	44.8	53	55.2	96
Service/Utilization Management	56	58.3	40	41.7	96
Finance Reporting	39	40.6	57	59.4	96
Referral Generation and Management	69	71.9	27	28.1	96
Residential Group Home Management	82	85.4	14	14.6	96
Therapeutic Facility Management	80	83.3	16	16.7	96
Recruitment, retention, support of resource families	77	80.2	19	19.8	96
Case Coordination	55	57.3	41	42.7	96
Billing and Invoicing	22	22.9	74	77.1	96
Claims reconciliation/payments	50	52.1	46	47.9	96
Employee (HR) Management	64	66.7	32	33.3	96
Operations Management	68	70.8	28	29.2	96
Total					96
Missing					209
<b>Grand Total</b>					<b>305</b>

### Number of Respondents that Link Service Utilization Records to Financial Information\*

Response	Number of Respondents	Percent
Yes, for all services	14	16.9
Yes, for some services	36	43.4
For no services	30	36.1
Don't Know	3	3.6
Total	83	
Missing	222	
<b>Grand Total</b>	<b>305</b>	

## DATA MANGEMENT

### Types of Automated Reports Respondents' Data Management Systems Can Produce\*

Types of Information	No		Yes		Total
	Number of Respondents	Percent	Number of Respondents	Percent	
Client management	23	25.6	<b>67</b>	74.4	90
Admissions/Referrals	40	44.4	<b>50</b>	55.6	90
Placement and Emergency Shelter	69	76.7	<b>21</b>	23.3	90
Assessment	45	50.0	<b>45</b>	50.0	90
In-Home Service Requests	74	82.2	<b>16</b>	17.8	90
Purchase Requests	75	83.3	<b>15</b>	16.7	90
Service Authorizations	60	66.7	<b>30</b>	33.3	90
Provider Management	69	76.7	<b>21</b>	23.3	90
Performance Management (outcomes/outputs)	48	53.3	<b>42</b>	46.7	90
Service/Utilization Management	61	67.8	<b>29</b>	32.2	90
Finance Reporting	45	50.0	<b>45</b>	50.0	90
Referral Generation and Management	70	77.8	<b>20</b>	22.2	90
Residential Group Home Management	75	83.3	<b>15</b>	16.7	90
Therapeutic Facility Management	72	80.0	<b>18</b>	20.0	90
Recruitment, retention, support of resource families	71	78.9	<b>19</b>	21.1	90
Case Coordination	63	70.0	<b>27</b>	30.0	90
Billing and Invoicing	25	27.8	<b>65</b>	72.2	90
Claims reconciliation/payments	55	61.1	<b>35</b>	38.9	90
Employee (HR) Management	62	68.9	<b>28</b>	31.1	90
Contracts Management	64	71.1	<b>26</b>	28.9	90
Operations Management	70	77.8	<b>20</b>	22.2	90
Total					90
Missing					215
<b>Grand Total</b>					<b>305</b>

## DATA MANGEMENT

### Number of Computers Owned per Respondent

Number of Computers	Number of Respondents	Percent
0	3	1.0
1 to 5	193	65.0
6 to 25	47	15.8
26 to 150	32	10.8
151 to 1000	17	5.7
Don't Know	5	1.7
Total	297	
Missing	8	
<b>Grand Total</b>	<b>305</b>	

### Respondents' Type of Internet Access

Type of Internet Access	No		Yes		Total
	Number of Respondents	Percent	Number of Respondents	Percent	
Dial-up	285	96.6	10	3.4	295
DSL	179	60.7	116	39.3	295
Cable	185	62.7	110	37.3	295
Other	206	69.8	89	30.2	295
None	293	99.3	2	0.7	295
Total					295
Don't Know					2
Missing					8
<b>Grand Total</b>					<b>305</b>

## DATA MANAGEMENT

### Number of Respondents with Dedicated Staff Responsible for Developing and Maintaining It's Data System, by Organization Size

Dedicated IT Staff	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	30	40	24	8	13	115
No	122	39	14	0	0	175
Total	152	79	38	8	13	290
Missing						15
<b>Grand Total</b>						<b>305</b>

### Number of Staff per Respondent Responsible for Developing and Maintaining Respondents' Data System, by Organization Size\*

Number of Dedicated IT Staff	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Less than 1	1	3	1	0	0	5
1	22	21	11	2	2	58
2	5	11	10	1	0	27
3 to 5	1	4	2	4	1	12
6 or more	0	1	0	1	9	11
Total	29	40	24	8	12	113
Don't know						4
Missing						188
<b>Grand Total</b>						<b>305</b>

### Number of Staff (in FTEs) per Respondent Responsible for Developing and Maintaining Respondents' Data System, by Organization Size\*

Number of Dedicated IT Staff	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Less than 1	11	13	7	2	0	33
1	17	15	10	2	2	46
1.5 to 2	0	9	5	0	1	15
2.5-5	0	3	2	4	2	11
6 or more	0	0	0	0	8	8
Total	28	40	24	8	13	113
Don't know						5
Missing						187
<b>Grand Total</b>						<b>305</b>

## DATA MANAGEMENT

### Number of Respondents Whose Direct Service Employees Receive Training on Their Data Management Systems and Documentation Requirements, by Organization Size\*

Direct Service Worker Data System Training	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	25	33	22	7	10	97
No	5	6	2	1	3	17
Total	30	39	24	8	13	114
Missing						191
<b>Grand Total</b>						<b>305</b>

### Number of Respondents with Someone Available (In Person or On the Phone) At All Times to Provide Technical Assistance and Troubleshooting on Data Entry/Retrieval Problems, by Organization Size

Technical Assistance Available	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	16	26	20	6	11	79
No	14	14	4	2	1	35
Total	30	40	24	8	12	114
Don't Know						1
Missing						190
<b>Grand Total</b>						<b>305</b>

### Number of Respondents with a Designated Person and Controls in Place to Ensure Data Quality and Integrity, by Organization Size\*

Data Quality and Integrity Staff and Controls	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	27	32	19	5	11	94
No	3	8	5	3	1	20
Total	30	40	24	8	12	114
Don't Know						1
Missing						190
<b>Grand Total</b>						<b>305</b>

## DATA MANAGEMENT

### Number of Respondents Who Currently Enter Data Directly into Any Public Agency Information Technology S+A1system, by Organization Size

Data Quality and Integrity Staff and Controls	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	13	16	24	6	8	67
No	139	62	12	2	4	219
Total	152	78	36	8	12	286
Don't Know						5
Missing						14
<b>Grand Total</b>						<b>305</b>

## FINANCIAL MANAGEMENT

### Number of Financial Management Staff Employed by Each Respondent, by Organization Size

Number of Dedicated Finance Management Staff	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
0	133	40	3	0	0	176
Up to 1	9	26	12	1	0	48
2 to 5	2	9	22	6	2	41
6 to 10	0	1	0	2	3	6
11 or more	0	0	0	0	8	8
Total	144	76	37	9	13	279
Don't know						2
Missing						24
<b>Grand Total</b>						<b>305</b>

### Number of Respondents with a Finance Director or CFO, by Organization Size\*

Has a Finance Director or CFO	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	5	18	23	9	13	68
No	6	18	11	0	0	35
Total	11	36	34	9	13	103
Missing						202
<b>Grand Total</b>						<b>305</b>

### For which of the following tasks is the CFO/Finance Director responsible?\*

Finance Director/CFO Tasks	No		Yes		Total
	Number of Respondents	Percent	Number of Respondents	Percent	
Prepare the budget	3	4.6	63	95.5	66
Review and approve accounts payable and accounts receivable	2	3.0	64	97.0	66
Carry out cost-accounting analyses	16	24.2	50	75.8	66
Ensure accounting controls are in place and procedures are written	7	10.6	59	89.4	66
Prepare financial audits	17	25.8	49	74.2	66
Ensure compliance with State, Federal and accreditation compliance standards	7	10.6	59	89.4	66
Ensure compliance with Federal and State reporting requirements	4	6.1	62	93.9	66
Total					66
Don't Know					2
Missing					237
<b>Grand Total</b>					<b>305</b>

## FINANCIAL MANAGEMENT

### Number of Respondents with Staff Responsible for Utilization Management, by Organization Size

Has Staff Responsible for Utilization Management	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	11	29	17	5	10	72
No	131	45	18	3	2	199
Total	142	74	35	8	12	271
Don't Know						10
Missing						24
<b>Grand Total</b>						<b>305</b>

### Number of Respondents that Electronically Submit Claims for Contracts, by Organization Size

Electronically Submits Contract Claims	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	60	46	29	8	12	155
No	83	31	7	0	1	122
Total	143	77	36	8	13	277
Don't Know						4
Missing						24
<b>Grand Total</b>						<b>305</b>

## FUND DEVELOPMENT

### Number of Fund Development and Community Engagement Staff Employed by Each Respondent, by Organization Size

Number of Dedicated Fund Development and Community Engagement Staff	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
0	139	64	16	3	2	224
Up to 1	4	10	8	0	2	24
2 to 5	0	3	9	4	6	22
6 to 14	0	0	3	2	3	8
Total	143	77	36	9	13	278
Don't know						5
Missing						22
<b>Grand Total</b>						<b>305</b>

### Number of Respondents with a Fund Development Director, by Organization Size\*

Has Fund Development Director	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	1	5	11	6	9	32
No	3	8	9	0	1	21
Total	4	13	20	6	10	53
Don't Know						1
Missing						251
<b>Grand Total</b>						<b>305</b>

### Number of Respondents That Have Ever Participated In or Helped Develop a New Child Welfare Program or Service in Collaboration With the State, Other Service Providers, or Stakeholders, by Organization Size

Helped Develop	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	45	33	27	8	10	123
No	98	45	9	0	2	154
Total	143	78	36	8	12	277
Don't Know						4
Missing						24
<b>Grand Total</b>						<b>305</b>

FUND DEVELOPMENT

**Number of Respondents that Are Part of Any Regional or Statewide Collaborative Efforts to Raise Money or Awareness for the Child Welfare System, by Organization Size**

Part of Any Collaborative Effort to Raise Money or Awareness for CWS	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	11	13	15	8	7	54
No	132	65	20	0	5	222
Total	143	78	35	8	12	276
Don't Know						4
Missing						25
<b>Grand Total</b>						<b>305</b>

## HUMAN RESOURCES

### Number of Human Resources Staff, by Organization Size

Number of Human Resources Staff	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
0	137	52	7	0	0	196
1 or Less	12	21	23	5	0	61
2 to 5	0	5	6	3	4	18
6 to 10	0	0	0	0	5	5
11 to 300	0	0	0	0	4	4
Total	149	78	36	8	13	284
Missing						21
<b>Grand Total</b>						<b>305</b>

### Number of Human Resources Staff (in FTEs), by Organization Size\*

Number of Human Resources Staff (in FTEs)	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
0 to .5	4	12	8	0	0	24
.6 to 1.25	7	9	16	5	0	37
1.5 to 5	0	3	4	3	4	14
6 to 10	0	1	0	0	6	7
11 to 500	0	0	1	0	3	4
Total	11	25	29	8	13	86
Missing						219
<b>Grand Total</b>						<b>305</b>

### Number of Respondents with a Dedicated Full or Part-Time Human Resources Director\*

Presence of a HR Director	Number of Respondents	
	Number of Respondents	Percent
Full Time HR Director	38	42.7
Part Time HR Director	24	27.0
No HR Director	27	30.3
Total	89	
Missing	216	
<b>Grand Total</b>	<b>305</b>	

## HUMAN RESOURCES

### Number of Respondents that Provide Orientation, Pre-Service, and Ongoing Training to All Staff Who Provide Direct Services to Clients, by Organization Size

Provides Worker Trainings	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	76	70	37	9	13	205
No	73	7	0	0	0	80
Total	149	77	37	9	13	285
Don't Know						1
Missing						19
<b>Grand Total</b>						<b>305</b>

## HUMAN RESOURCES

### Number of Respondents that Routinely Generate Standard Performance Reports for Supervisory Staff, by Organization Size

Supervisory Staff Performance Reports	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	11	30	26	6	11	84
No	21	27	11	2	2	63
Total	32	57	37	8	13	147
Not Applicable						144
Don't Know						3
Missing						11
<b>Grand Total</b>						<b>305</b>

### Frequency of Supervisory Staff Performance Report Generation\*

Frequency of Supervisory Performance Report Generation	No		Yes		Total
	Number of Respondents	Percent	Number of Respondents	Percent	
Daily	78	91.8	7	8.2	85
Weekly	77	90.6	8	9.4	85
Monthly	47	55.3	38	44.7	85
Quarterly	57	67.1	28	32.9	85
Semi-Annually	80	94.1	5	5.9	85
Annually	62	72.9	23	27.1	85
Total					85
Missing					220
<b>Grand Total</b>					<b>305</b>

## HUMAN RESOURCES

### Number of Respondents that Routinely Generate Standard Performance Reports for Senior Management Staff, by Organization Size

Senior Management Staff Performance Reports	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	5	18	23	4	11	61
No	17	32	13	4	1	67
Total	22	50	36	8	12	128
Not Applicable						162
Don't Know						4
Missing						11
<b>Grand Total</b>						<b>305</b>

### Frequency of Senior Management Staff Performance Report Generation\*

Frequency of Senior Management Performance Report Generation	No		Yes		Total
	Number of Respondents	Percent	Number of Respondents	Percent	
Daily	57	93.4	4	6.6	61
Weekly	51	83.6	10	16.4	61
Monthly	42	68.9	19	31.2	61
Quarterly	43	70.5	18	29.5	61
Semi-Annually	56	91.8	5	8.2	61
Annually	41	67.2	20	32.8	61
Total					61
Don't Know					1
Missing					243
<b>Grand Total</b>					<b>305</b>

## HUMAN RESOURCES

### Number of Respondents that Provide Initial and Ongoing Cultural Competency Trainings to All Staff Who Provide Direct Services to Clients, by Organization Size

Provides Cultural Competency Training	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	80	57	27	8	12	184
No	67	21	9	1	0	98
Total	147	78	36	9	12	282
Don't Know						1
Missing						22
<b>Grand Total</b>						<b>305</b>

### Length of Time from the Date of Hire Staff Providing Direct Services to Clients Must Complete an Initial Cultural Competency Training, by Organization Size\*

Length of Time	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
1 month	36	26	8	2	1	73
3 months	14	14	2	2	5	37
6 months	9	11	6	1	1	28
1 year	4	4	7	2	4	21
2 years	2	1	2	0	0	5
Longer than 2 years	1	0	1	0	0	2
Total	66	56	26	7	11	166
Don't Know						10
Missing						129
<b>Grand Total</b>						<b>305</b>

## HUMAN RESOURCES

### Number of Respondents that Provide Initial and Ongoing Trainings on Maintaining Compliance with the Indian Child Welfare Act (ICWA), by Organization Size

Provides ICWA Training	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	27	23	13	3	5	71
No	119	54	22	5	7	207
Total	146	77	35	8	12	278
Don't Know						5
Missing						22
<b>Grand Total</b>						<b>305</b>

### Length of Time from the Date of Hire Staff Providing Direct Services to Clients Must Complete an Initial ICWA Training, by Organization Size\*

Length of Time	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
1 month	10	14	4	1	1	30
3 months	4	5	4	1	4	18
6 months	6	3	0	0	0	9
1 year	3	2	4	1	0	10
2 years	0	0	0	0	0	0
Longer than 2 years	1	0	0	0	0	1
Total	24	24	12	3	5	68
Don't Know						6
Missing						231
<b>Grand Total</b>						<b>305</b>

## HUMAN RESOURCES

### Number of Respondents that Employ Cultural and Ethnic Consultants in the Development of Organizational Policies, by Organization Size

Employs Consultants in Development of Policies	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	36	13	12	4	9	74
No	107	64	24	4	3	202
Total	143	77	36	8	12	276
Don't Know						3
Missing						26
<b>Grand Total</b>						<b>305</b>

### Number of Respondents that Employ Cultural and Ethnic Consultants in the Development of Services or Programs?

Employs Consultants in Development of Services or Programs	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	52	21	20	5	10	108
No	90	56	16	3	2	167
Total	142	77	36	8	12	275
Don't Know						3
Missing						27
<b>Grand Total</b>						<b>305</b>



**SERVICE PROVIDERS WORKING WITH TRIBES**

**Number of Respondents Who Report They Serve Tribal Children in Washington State, by Organization Size**

Serving Tribal Children	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	40	39	31	7	9	126
No	102	39	5	0	2	148
Total	142	78	36	7	11	274
Don't Know						4
Missing						27
<b>Grand Total</b>						<b>305</b>

**SERVICE PROVIDERS WORKING WITH TRIBES**

**Of the Respondents Serving Tribal Children, The Number Who Report They Serve Children From Federally-Recognized Tribes\***

<b>Tribe Name</b>	<b>Number of Respondents serving Children from this Tribe</b>	<b>Percent of Respondents Serving Children from Federally-Recognized Tribes</b>
Confederated Tribes of the Chehalis Reservation	10	7.9
Colville Confederated Tribes	22	17.5
Cowlitz	9	7.1
Hoh Tribe	9	7.1
Jamestown S'Klallam Indian Tribe	16	12.7
Kalispel Tribe	13	10.3
Lower Elwha Klallam Tribe	12	9.5
Lummi Nation	25	19.8
Makah Tribe	18	14.3
Muckleshoot Tribe	19	15.1
Nisqually Tribe	11	8.7
Nooksak Tribe	14	11.1
Port Gamble S'Klallam Tribe	8	6.4
Puyallup Tribe	22	17.5
Quileute Tribe	7	5.6
Quinault Tribe	12	9.5
Samish Nation	10	7.9
Sauk-Suiattle Tribe	7	5.6
Shoalwater Bay Tribe	6	4.8
Skokomish Tribe	14	11.1
Snoqualmie Tribe	9	7.1
Spokane Tribe	20	15.9
Squaxin Tribe	9	7.1
Stillaguamish Tribe	8	6.4
Suquamish Tribe	12	9.5
Swinomish Tribe	9	7.1
Tulalip Tribe	21	16.7
Upper Skagit Tribe	11	8.7
Confederated Tribes of the Yakama Indian Reservation	17	13.5
<b>All of the Above</b>	<b>7</b>	<b>5.56</b>

**SERVICE PROVIDERS WORKING WITH TRIBES**

**Of the Respondents Serving Tribal Children, The Number Who Report They Serve Children From Non-Federally-Recognized Tribes\***

<b>Tribe Name</b>	<b>Number of Respondents serving Children from this Tribe</b>	<b>Percent of Respondents Serving Children from Non-Federally-Recognized Tribes</b>
Chinook Tribe	2	5.7
Duwamish Tribe	6	17.1
Kikiallus Indian Nation	0	0.0
Marietta Band of Nooksack Tribe	1	2.9
Snohomish Tribe	14	40.0
Snoqualmoo Tribe	0	0.0
Steilacoom Tribe	3	8.6
Other	15	42.9
Don't Know	49	

**Of the Respondents Serving Tribal Children, The Number Who Report They Serve Children From Out-of-State Tribes\***

<b>Tribe Name</b>	<b>Number of Respondents serving Children from this Tribe</b>	<b>Percent of Respondents Serving Children from Out-of-State Tribes</b>
Coeur d'Alene Indian Tribe	16	37.2
Nez Perce	14	32.6
Umatilla Nation	2	4.7
Warm Springs	5	11.6
Other	25	58.1

**Out-of-State Tribe Write-In's:**

- Alaska Native Groups
- Black Feet Tribe
- Cherokee
- Chippewa
- Navajo
- Apache
- Navajo
- Oregon tribes



**QUALITY ASSURANCE AND QUALITY IMPROVEMENT**

**Number of Respondents that Collect Quality Assurance and Quality Improvement Information, by Organization Size**

Collection of QA/QI Information	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	32	40	29	7	12	120
No	120	38	9	1	1	169
Total	152	78	38	8	13	289
Don't Know						3
Missing						13
<b>Grand Total</b>						<b>305</b>

**Number of Staff per Respondent Responsible for Collecting Quality Assurance and Quality Improvement Information, by Organization Size\***

Number of Dedicated QA/QI Staff	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Less than 1	12	9	11	1	0	33
1	19	20	7	3	3	52
1.5 to 2	0	5	5	1	1	12
3 to 5	0	3	5	1	4	13
6 or more	0	1	1	1	4	7
Total	31	38	29	7	12	117
Don't know						5
Missing						183
<b>Grand Total</b>						<b>305</b>

**Number of Staff (in FTEs) per Respondent Responsible for Collecting Quality Assurance and Quality Improvement Information, by Organization Size\***

FTEs of Dedicated QA/QI Staff	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Less than 1	6	9	6	1	0	22
1	13	16	9	4	3	45
1.5 to 2	0	4	4	1	3	12
3 to 5	0	1	3	0	5	9
6 or more	0	0	0	0	1	1
Total	19	30	22	6	12	89
Missing						216
<b>Grand Total</b>						<b>305</b>

**QUALITY ASSURANCE AND QUALITY IMPROVEMENT**

**Number of Respondents with a Dedicated Full or Part-Time Quality Assurance/Quality Improvement Director\***

<b>Presence of a QA/QI Director</b>	<b>Number of Respondents</b>	<b>Percent</b>
Full Time	19	21.3
Part Time	20	22.5
No	50	56.2
Total	89	
Logical Skip	216	
<b>Total</b>	<b>305</b>	

**Number of Respondents with a Quality Assurance/Quality Improvement Department, by Organization Size\***

<b>Presence a QA/QI Dept</b>	<b>Number of Full-Time Employees</b>					<b>Total</b>
	<b>0 to 1</b>	<b>2 to 15</b>	<b>16 to 100</b>	<b>101 to 250</b>	<b>251 to 3000</b>	
Yes	1	2	0	3	9	15
No	18	28	22	3	3	74
Total	19	30	22	6	12	89
Missing						216
<b>Grand Total</b>						<b>305</b>

**QUALITY ASSURANCE AND QUALITY IMPROVEMENT**

**Number of Respondents Whose QA/QI Efforts are Focused on Compliance and/or Performance, by Organization Size\***

Focus of QA/QI Efforts	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Compliance and Performance	14	26	20	5	11	76
Primarily Performance	1	3	2	0	1	7
Primarily Compliance	3	1	0	1	0	5
Neither	1	0	0	0	0	1
Total	19	30	22	6	12	89
Missing						216
<b>Total</b>						<b>305</b>

**Number of Respondents Familiar with the Adoption and Safe Families Act (ASFA) Requirements and Measures, by Organization Size**

Familiar with ASFA Req's and Measures	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	54	38	23	6	8	129
No	96	39	15	2	4	156
Total	150	77	38	8	12	285
Don't Know						6
Missing						14
<b>Grand Total</b>						<b>305</b>

**Number of Respondents Familiar with Child and Family Service Review (CFSR) Measures Related to Safety, Permanency and Well-Being, by Organization Size**

Respondent Familiar with CFSR Measures	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	93	56	28	8	10	195
No	56	22	8	0	2	88
Total	149	78	36	8	12	283
Don't Know						5
Missing						17
<b>Grand Total</b>						<b>305</b>

**Number of Respondents that Consider Federal or State Outcome and Performance Measures When Designing their Key Performance Measures and Monitoring Performance, by Organization Size**

Respondent Considers Key Federal or State Outcomes	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	61	50	30	8	12	161
No	87	28	4	0	0	119
Total	148	78	34	8	12	280
Don't Know						8
Missing						17
<b>Grand Total</b>						<b>305</b>

**QUALITY ASSURANCE AND QUALITY IMPROVEMENT**

**Number of Respondents with IT Systems Capable of Generating Real-Time Data and Reports to Support and Guide QA/QI Activities, by Organization Size**

Capable of Generating Real-Time Data and Reports	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	14	19	18	6	11	68
No	132	56	17	2	2	209
Total	146	75	35	8	13	277
Don't Know						10
Missing						18
<b>Grand Total</b>						<b>305</b>

**Number of Respondents that have a "Digital Dashboard," by Organization Size**

Has a Digital Dashboard	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	1	1	0	1	4	7
No	148	76	35	7	8	274
Total	149	77	35	8	12	281
Don't Know						6
Missing						18
<b>Grand Total</b>						<b>305</b>

**Number of Respondents that Collect Information on Customer Satisfaction, by Organization Size**

Collects Customer Satisfaction Information	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Yes	56	56	31	8	13	164
No	93	21	6	0	0	120
Total	149	77	37	8	13	284
Don't Know						3
Missing						18
<b>Grand Total</b>						<b>305</b>

## GENERAL QUESTIONS

### The Extent to Which the Respondent Has Experience Performing the Following Tasks for Clients, by Organization Size

- Operating 24/7 intake to accept referrals from DSHS or other public or private agency purchaser
- Providing services to children and families as needed on a 24/7 basis
- Responding to children and families emergencies on a 24/7 basis
- Developing service plans in partnership with children, youth and families
- Coordinating services for children and families
- Recruiting and supporting foster and pre-adoptive families
- Serving kinship caregivers
- Gathering information needed to make ongoing safety assessments
- Meeting the day-to-day needs of the child and family, such as providing and arranging transportation, arranging for child care, providing and arranging for services such as safety and in-home services or placements,
- Arranging team and family meetings, and arranging and scheduling treatment services.
- Providing information, recommendations, expert opinions, and courtroom testimony
- Providing post-adoption services and 6 months aftercare from date of case closure.

Experience Level	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
<b>None:</b> No experience performing the tasks	21	7	0	0	1	29
<b>A Little:</b> Performed one or two of the tasks	57	19	4	0	1	81
<b>Some:</b> Performed the majority of the tasks	41	32	17	2	3	95
<b>A Lot:</b> Performed all of the tasks	13	16	9	1	2	41
<b>Extensive:</b> Has a demonstrated record of performing all of the tasks	7	4	5	5	5	26
Total	139	78	35	8	12	272
Don't Know						5
Missing						28
<b>Grand Total</b>						<b>305</b>

## GENERAL QUESTIONS

### The Number of Respondents who Are Accredited, by Organization Size

Accreditation Status	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Accredited	9	13	9	3	9	43
Not Accredited	126	61	26	5	4	222
Total	135	74	35	8	13	265
Don't Know						10
Missing						30
<b>Grand Total</b>						<b>305</b>

### If Respondent is Not Accredited, The Number Who Are Planning to become Accredited, by Organization Size\*

Accreditation Status	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Planning to Become Accredited	2	1	2	0	0	5
Not Planning to Become Accredited	126	58	24	5	3	216
Total	128	59	26	5	3	221
Don't Know						13
Missing						71
<b>Grand Total</b>						<b>305</b>

### The Accrediting Body Through Which Respondents Are Accredited or Seeking Accreditation, by Organization Size\*

Accrediting Body	Number of Respondents	Percent
Commission for the Accreditation of Rehabilitation Facilities (CARF)	7	15.6
Council on Accreditation of Services for Children and Families, Inc. (COA)	12	26.7
Joint Commission on the Accreditation of Healthcare Organizations (JCAHO)	4	8.9
Other	22	48.9
Total	45	
Don't Know	1	
Missing	259	
<b>Grand Total</b>	<b>305</b>	

## GENERAL QUESTIONS

### Respondents Reported Current Aggregate Level of General and Professional Liability Coverage, by Organization Size

Liability Coverage Level	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
Less than \$100,000	8	1	1	0	0	10
\$100,000 to \$500,000	7	1	0	0	0	8
\$1M	9	10	3	0	1	23
\$2M	9	11	6	0	0	26
\$3M to \$3.5M	45	25	7	4	3	84
\$4M	8	5	3	0	1	17
\$5M	8	3	5	0	3	19
\$6M to \$10M	3	4	1	1	0	9
\$10M< to \$15M	0	0	0	1	1	2
\$15M<	8	0	1	1	0	10
<b>Total</b>						<b>208</b>
Don't Know						26
Missing						71
<b>Grand Total</b>						<b>305</b>

### Respondent's Reported Annual Revenue from Last Closed Fiscal Year, by Organization Size

Liability Coverage Level	Number of Full-Time Employees					Total
	0 to 1	2 to 15	16 to 100	101 to 250	251 to 3000	
0 to \$20,000	62	25	3	0	0	90
\$20,001 to \$100,000	49	7	0	0	1	57
\$100,001 to \$250,000	21	14	0	0	0	35
\$250,001 to \$1M	5	21	3	0	0	29
\$1M< to \$2.5M	0	6	9	0	0	15
\$2.5M< to \$5M	0	0	10	1	0	11
\$5M< to \$15M	0	1	9	5	1	16
\$15M< to \$25M	0	0	0	3	1	4
\$25M< to \$100M	0	0	0	0	8	8
<b>Total</b>						<b>265</b>
Missing						40
<b>Grand Total</b>						<b>305</b>



## **SECTION 2 – SERVICE DATA**



**NUMBER OF SERVICE PROVIDERS BY SERVICE CATEGORY AND TYPE OF SERVICE**

Family Support Services											
	Family Reconciliation Services/Crisis Family Intervention	Home Based Services	Urine Analysis	Public Health Nurses/Early Intervention Program	Family Preservation Services (FPS)	Medicaid Treatment Child Care	Evidence Based Programs	Street Youth Services	Parent Education Support	Continuum of Care	Alternative Response System/Early Family Support Services
Number of respondents offering service statewide	42	11	2	1	17	3	14	5	25	6	3

Transitional Services for Youth				
	Crisis Residential Centers	Secure Crisis Residential Centers	Hope Centers	Responsible Living Skills Program
Number of respondents offering service statewide	2	2	3	6

Victims Assistance Services					
	Victims of Domestic Violence	Children's Advocacy Groups	Sexually Aggressive Youth	Domestic Violence Prevention	Sex Abuse Recognition Training
Number of respondents offering service state-wide	3	3	4	2	2

Adoption Program Services	
	Adoption Training and Recruitment
Number of respondents offering service statewide	3

Behavioral Rehabilitative Services							
	Child Specific Contracts	Region 5 Treatment Foster Care	Children's Hospitalization Alternative Program (CHAP)	Group Care Support Services	Intensive Short Term	Behaviorally/ Emotionally Disordered	Multidimensional Treatment Foster Care
Number of respondents offering service state-wide	26	2	1	4	1	32	1

**NUMBER OF SERVICE PROVIDERS BY SERVICE CATEGORY AND TYPE OF SERVICE**

<b>Foster Care Services</b>	
<b>Child Placing Agency</b>	26
<b>FFH Support Child Aide</b>	1
<b>FC Support Goods and Services</b>	0
<b>Receiving Home Care Maintenance</b>	2
<b>Receiving Care Center</b>	1
<b>Education Coordinators</b>	0
<b>Pediatric Interim Care</b>	1
<b>Ancillary and Child Services</b>	3
<b>Evaluation and Treatment</b>	28
<b>Interpreters</b>	0
<b>Foster Parent Recruitment</b>	4
<b>Foster Care Assessment</b>	3
<b>Foster Supervised Visitation</b>	16
<b>Foster Parent Training</b>	3
<b>Foster Parent Pre-Service Training</b>	1
<b>Foster Care Respite</b>	2
<b>Foster Parent Support</b>	10
<b>Length of Stay</b>	0

Number of respondents offering service statewide

**DISTRIBUTION OF SERVICES, BY NUMBER OF SERVICE PROVIDERS PER REGION**

<b>Family Support Services</b>											
	<b>Family Reconciliation Services/Crisis Family Intervention</b>	<b>Home Based Services</b>	<b>Urine Analysis</b>	<b>Public Health Nurses/Early Intervention Program</b>	<b>Family Preservation Services (FPS)</b>	<b>Medicaid Treatment Child Care</b>	<b>Evidence Based Programs</b>	<b>Street Youth Services</b>	<b>Parent Education Support</b>	<b>Continuum of Care</b>	<b>Alternative Response System/Early Family Support Services</b>
Region 1	7	2	-	-	5	1	3	-	2	3	-
Region 2	8	4	1	-	2	1	2	1	2	1	-
Region 3	12	1	-	-	5	-	5	-	7	1	1
Region 4	10	3	-	-	5	2	5	-	5	-	-
Region 5	6	2	-	-	6	-	8	1	6	-	2
Region 6	14	1	1	1	5	-	2	2	6	-	1

<b>Transitional Services For Youth</b>				
	<b>Crisis Residential Centers</b>	<b>Secure Crisis Residential Centers</b>	<b>Hope Centers</b>	<b>Responsible Living Skills Program</b>
Region 1	1	1	1	-
Region 2	-	-	-	2
Region 3	-	-	1	1
Region 4	-	1	-	1
Region 5	1	-	-	-
Region 6	1	-	1	2

<b>Victims Assistance Services</b>					
	<b>Victims of Domestic Violence</b>	<b>Children's Advocacy Groups</b>	<b>Sexually Aggressive Youth</b>	<b>Domestic Violence Prevention</b>	<b>Sex Abuse Recognition Training</b>
Region 1	1	1	-	1	-
Region 2	-	2	-	1	-
Region 3	-	1	1	1	-
Region 4	-	-	1	-	-
Region 5	-	-	2	-	-
Region 6	1	-	-	-	1

<b>Adoption Program Services</b>	
	<b>Adoption Training and Recruitment</b>
Region 1	2
Region 2	2
Region 3	2
Region 4	2
Region 5	2
Region 6	2

<b>Behavioral Rehabilitative Services</b>							
	<b>Child Specific Contracts</b>	<b>Region 5 Treatment Foster Care</b>	<b>Children's Hospitalization Alternative Program (CHAP)</b>	<b>Group Care Support Services</b>	<b>Intensive Short Term</b>	<b>Behaviorally/ Emotionally Disordered</b>	<b>Multidimensional Treatment Foster Care</b>
Region 1	3	1	-	1	-	12	-
Region 2	10	1	-	-	-	4	-
Region 3	9	1	1	1	-	8	-
Region 4	6	1	-	2	-	11	-
Region 5	3	2	-	-	-	6	1
Region 6	3	1	-	1	1	9	-

**SERVICE AVAILABILITY, BY NUMBER OF SERVICE PROVIDERS PER REGION**

Foster Care Services																		
	Child Placing Agency	FFH Support Child Aide	FC Support Goods and Services	Receiving Home Care Maintenance	Receiving Care Center	Education Coordinators	Pediatric Interim Care	Ancillary and Child Services	Evaluation and Treatment	Interpreters	Foster Parent Recruitment	Foster Care Assessment	Foster Supervised Visitation	Foster Parent Training	Foster Parent Pre-Service Training	Foster Care Respite	Foster Parent Support	Length of Stay
Region 1	7	-	-	-	1	-	-	-	5	-	2	1	4	1	-	1	4	-
Region 2	6	-	-	-	-	-	-	-	2	-	3	-	3	2	-	1	6	-
Region 3	14	-	-	-	-	-	-	-	7	-	1	2	8	1	-	-	2	-
Region 4	15	-	-	-	-	-	1	-	10	-	1	2	6	1	-	-	1	-
Region 5	16	-	-	2	-	-	1	3	10	-	1	1	5	1	-	-	3	-
Region 6	7	1	-	-	-	-	1	-	10	-	1	-	4	2	1	-	3	-

## LOCATION OF SERVICES

### Number of Respondents who Provide Adoption Program Services, by Region and County

Region/County	Adoption Training and Recruitment	Region/County	Adoption Training and Recruitment
<b>Region 1</b>		<b>Region 3</b>	
Adams County	2	Island County	2
Asotin County	2	San Juan County	2
Chelan County	2	Skagit County	2
Douglas County	2	Snohomish County	2
Ferry County	2	Whatcom County	2
Garfield County	2	<b>Region 4</b>	
Grant County	2	King County	2
Lincoln County	2	<b>Region 5</b>	
Okanogan County	2	Kitsap County	2
Pend Oreille County	2	Pierce County	2
Spokane County	2	<b>Region 6</b>	
Stevens County	2	Clallam County	2
Whitman County	2	Clark County	2
<b>Region 2</b>		Cowlitz County	2
Benton County	2	Grays Harbor County	2
Columbia County	2	Jefferson County	2
Franklin County	2	Lewis County	2
Kittitas County	2	Mason County	2
Klickitat County	2	Pacific County	2
Walla Walla County	2	Skamania County	2
Yakima County	2	Thurston County	2
		Wahkiakum County	2

**LOCATION OF SERVICES**

**Number of Respondents that Provide Behavioral Rehabilitative Services, by Region and County**

<b>Region/County</b>	<b>Child Specific Contracts</b>	<b>Region 5 Treatment Foster Care</b>	<b>Children's Hospitalization Alternative Program</b>	<b>Group Care Support Services</b>	<b>Intensive Short Term</b>	<b>Behaviorally/Emotionally Disordered</b>	<b>Multidimensional Treatment Foster Care</b>
<b>Region 1</b>							
Adams County	2	1	-	-	-	1	-
Asotin County	2	-	-	-	-	-	-
Chelan County	4	-	-	-	-	1	-
Douglas County	1	1	-	-	-	2	-
Ferry County	1	-	-	-	-	2	-
Garfield County	1	-	-	-	-	-	-
Grant County	1	1	-	-	-	2	-
Lincoln County	2	-	-	-	-	-	-
Okanogan County	3	-	-	-	-	1	-
Pend Oreille County	2	-	-	-	-	1	-
Spokane County	3	1	-	1	-	11	-
Stevens County	4	-	-	-	-	1	-
Whitman County	1	-	-	-	-	1	-
<b>Region 2</b>							
Benton County	1	1	-	-	-	1	-
Columbia County	1	-	-	-	-	-	-
Franklin County	1	-	-	-	-	-	-
Kittitas County	7	-	-	-	-	1	-
Klickitat County	7	-	-	-	1	-	-
Walla Walla County	2	1	-	-	-	-	-
Yakima County	9	1	-	-	-	2	-
<b>Region 3</b>							
Island County	1	-	1	-	-	1	-
San Juan County	1	-	-	-	-	2	-
Skagit County	3	-	-	-	-	2	-
Snohomish County	6	-	1	1	-	6	-
Whatcom County	3	1	-	-	-	3	-

**LOCATION OF SERVICES**

**Number of Respondents that Provide Behavioral Rehabilitative Services, by Region and County (con't)**

<b>Region/County</b>	<b>Child Specific Contracts</b>	<b>Region 5 Treatment Foster Care</b>	<b>Children's Hospitalization Alternative Program (CHAP)</b>	<b>Group Care Support Services</b>	<b>Intensive Short Term</b>	<b>Behaviorally/ Emotionally Disordered</b>	<b>Multidimensional Treatment Foster Care</b>
<b>Region 4</b>							
King County	5	1	-	2	-	8	-
<b>Region 5</b>							
Kitsap County	1	-	-	1	-	3	1
Pierce County	2	2	-	-	-	5	1
<b>Region 6</b>							
Clallam County	2	1	-	-	1	1	-
Clark County	1	1	-	-	1	1	-
Cowlitz County	1	-	-	-	1	2	-
Grays Harbor County	1	-	-	-	1	1	-
Jefferson County	2	1	-	-	-	4	-
Lewis County	1	-	-	-	1	2	-
Mason County	1	1	-	-	1	2	-
Pacific County	1	-	-	-	1	2	-
Skamania County	1	-	-	-	-	-	-
Thurston County	1	-	-	1	1	2	-
Wahkiakum County	1	-	-	-	1	1	-

LOCATION OF SERVICES

Number of Respondents that Provide Foster Care Services, by Region and County

Region/County	Child Placing Agency	FFH Support Child Aide	FC Support Goods and Services	Receiving Home Care Maintenance	Receiving Care Center	Education Coordinators	Pediatric Interim Care	Ancillary and Child Services	Evaluation and Treatment	Interpreters	Foster Parent Recruitment	Foster Care Assessment	Foster Supervised Visitation	Foster Parent Training	Foster Parent Pre-Service Training	Foster Care Respite	Foster Parent Support	Length of Stay
<b>Region 1</b>																		
Adams County	3	-	-	-	-	-	-	-	1	-	1	1	1	-	-	-	2	-
Asotin County	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	2	-
Chelan County	4	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	2	-
Douglas County	4	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	2	-
Ferry County	2	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	2	-
Garfield County	2	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	2	-
Grant County	3	-	-	-	-	-	-	-	1	-	1	1	1	-	-	-	2	-
Lincoln County	2	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	2	-
Okanogan County	2	-	-	-	-	-	-	-	1	-	1	1	-	-	-	-	2	-
Pend Oreille County	2	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	2	-
Spokane County	5	-	-	-	1	-	-	-	2	-	1	1	2	-	-	-	4	-
Stevens County	3	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	2	-
Whitman County	2	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	2	-
<b>Region 2</b>																		
Benton County	3	-	-	-	-	-	-	-	1	-	1	-	1	-	-	-	3	-
Columbia County	2	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	1	-
Franklin County	4	-	-	-	-	-	-	-	1	-	1	-	1	-	-	-	3	-
Kittitas County	3	-	-	-	-	-	-	-	2	-	2	-	1	-	-	1	3	-
Klickitat County	2	-	-	-	-	-	-	-	1	-	2	-	-	-	-	1	3	-
Walla Walla County	3	-	-	-	-	-	-	-	1	-	1	-	1	-	-	-	2	-
Yakima County	7	-	-	-	-	-	-	-	1	-	1	-	1	-	-	1	4	-
<b>Region 3</b>																		
Island County	5	-	-	-	-	-	-	-	1	-	1	-	1	-	-	-	1	-
San Juan County	8	-	-	-	-	-	-	-	1	-	1	-	1	-	-	-	1	-
Skagit County	3	-	-	-	-	-	-	-	1	-	1	1	5	-	-	-	1	-
Snohomish County	13	-	-	-	-	-	-	-	4	-	1	1	6	-	-	-	2	-
Whatcom County	7	-	-	-	-	-	-	-	2	-	1	1	5	1	-	-	1	-

LOCATION OF SERVICES

Number of Respondents that Provide Foster Care Services, by Region and County (con't)

Region/County	Child Placing Agency	FFH Support Child Aide	FC Support Goods and Services	Receiving Home Care Maintenance	Receiving Care Center	Education Coordinators	Pediatric Interim Care	Ancillary and Child Services	Evaluation and Treatment	Interpreters	Foster Parent Recruitment	Foster Care Assessment	Foster Supervised Visitation	Foster Parent Training	Foster Parent Pre-Service Training	Foster Care Respite	Foster Parent Support	Length of Stay
<b>Region 4</b>																		
King County	16	-	-	-	-	-	1	-	10	-	2	2	6	1	-	1	1	-
<b>Region 5</b>																		
Kitsap County	13	-	-	1	-	-	1	1	4	-	1	-	1	-	-	-	2	-
Pierce County	15	-	-	2	-	-	1	2	4	-	1	1	5	-	-	-	3	-
<b>Region 6</b>																		
Clallam County	3	-	-	-	-	-	-	-	3	-	1	-	1	-	1	-	3	-
Clark County	2	-	-	-	-	-	-	-	2	-	1	-	-	-	-	-	3	-
Cowlitz County	2	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	3	-
Grays Harbor County	2	-	-	-	-	-	-	-	4	-	1	-	2	-	-	-	3	-
Jefferson County	3	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	4	-
Lewis County	4	-	-	-	-	-	-	-	3	-	1	-	-	-	-	-	3	-
Mason County	4	-	-	-	-	-	-	-	2	-	1	-	-	-	-	-	3	-
Pacific County	2	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	2	-
Skamania County	2	-	-	-	-	-	-	-	2	-	1	-	-	-	-	-	3	-
Thurston County	7	-	-	-	-	-	1	-	5	-	1	-	4	1	-	-	2	-
Wahkiakum County	2	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	1	-

**LOCATION OF SERVICES**

**Number of Respondents that Provide Foster Support Services, by Region and County**

<b>Region/County</b>	<b>Family Reconciliation Services/Crisis Family Intervention</b>	<b>Home Based Services</b>	<b>Urine Analysis</b>	<b>Public Health Nurses/Early Intervention Program</b>	<b>Family Preservation Services (FPS)</b>	<b>Medicaid Treatment Child Care</b>	<b>Evidence Based Programs</b>	<b>Street Youth Services</b>	<b>Parent Education Support</b>	<b>Continuum of Care</b>	<b>Alternative Response System/Early Family Support Services</b>
<b>Region 1</b>											
Adams County	1	-	-	-	-	1	-	-	-	-	-
Asotin County	2	-	-	-	-	-	-	-	-	-	-
Chelan County	3	-	-	-	1	1	-	-	-	-	-
Douglas County	1	-	-	-	1	1	-	-	-	-	-
Ferry County	1	-	-	-	1	1	-	-	-	1	-
Garfield County	2	-	-	-	-	-	-	-	-	-	-
Grant County	1	1	-	-	2	1	-	-	1	-	-
Lincoln County	1	-	-	-	-	1	-	-	-	1	-
Okanogan County	1	-	-	-	1	1	-	-	-	-	-
Pend Oreille County	2	-	-	-	1	-	-	-	-	1	-
Spokane County	4	2	-	-	2	1	2	-	1	3	-
Stevens County	2	1	-	-	1	1	-	-	1	1	-
Whitman County	1	-	-	-	-	-	-	-	-	1	-
<b>Region 2</b>											
Benton County	4	1	-	-	1	1	1	-	1	-	-
Columbia County	1	-	-	-	-	-	1	-	-	-	-
Franklin County	4	1	-	-	1	1	1	1	1	-	-
Kittitas County	4	2	1	-	2	-	2	1	1	1	-
Klickitat County	3	1	-	-	-	-	2	2	1	1	-
Walla Walla County	2	-	-	-	2	1	1	-	-	-	-
Yakima County	6	1	-	-	1	1	2	-	1	1	-
<b>Region 3</b>											
Island County	3	-	-	-	1	-	2	-	1	-	-
San Juan County	2	-	-	-	-	-	-	-	-	-	-
Skagit County	6	-	-	-	2	-	4	-	3	1	-
Snohomish County	6	-	-	-	4	1	3	-	4	-	1
Whatcom County	6	-	-	-	4	-	5	-	3	-	-

**LOCATION OF SERVICES**

**Number of Respondents that Provide Foster Support Services, by Region and County (con't)**

Region/County	Family Reconciliation Services/Crisis Family Intervention	Home Based Services	Urine Analysis	Public Health Nurses/Early Intervention Program	Family Preservation Services (FPS)	Medicaid Treatment Child Care	Evidence Based Programs	Street Youth Services	Parent Education Support	Continuum of Care	Alternative Response System/Early Family Support Services
<b>Region 4</b>											
King County	11	3	-	-	5	2	5	-	5	-	-
<b>Region 5</b>											
Kitsap County	2	3	-	-	3	-	5	-	1	-	1
Pierce County	10	2	-	-	6	-	8	1	7	-	1
<b>Region 6</b>											
Clallam County	3	-	-	-	-	-	1	2	1	-	-
Clark County	2	1	-	-	2	-	2	1	1	-	-
Cowlitz County	3	1	-	-	1	-	1	1	1	-	-
Grays Harbor County	7	1	-	-	3	-	1	1	2	-	-
Jefferson County	2	1	1	1	-	-	1	2	1	-	1
Lewis County	4	1	-	-	2	-	2	1	2	-	-
Mason County	6	1	-	-	2	-	2	1	2	-	-
Pacific County	3	1	-	-	1	-	-	1	-	-	-
Skamania County	1	-	-	-	-	-	1	-	-	-	-
Thurston County	7	1	-	-	2	1	2	1	3	-	-
Wahkiakum County	1	-	-	-	-	-	-	-	-	-	-

LOCATION OF SERVICES

Number of Respondents who Provide Transitional Services for Youth, by Region and County

Region/County	Crisis Residential Centers	Secure Crisis Residential Centers	Hope Centers	Responsible Living Skills Program
<b>Region 1</b>				
Adams County	-	-	-	-
Asotin County	-	-	-	-
Chelan County	-	-	-	-
Douglas County	-	-	-	-
Ferry County	-	-	-	-
Garfield County	-	-	-	-
Grant County	-	-	-	-
Lincoln County	-	-	-	-
Okanogan County	-	-	-	-
Pend Oreille County	-	-	-	-
Spokane County	1	1	2	-
Stevens County	-	-	-	-
Whitman County	-	-	-	-
<b>Region 2</b>				
Benton County	-	-	-	1
Columbia County	-	-	-	-
Franklin County	-	-	-	1
Kittitas County	-	-	-	1
Klickitat County	1	-	1	1
Walla Walla County	-	-	-	1
Yakima County	-	-	-	2
<b>Region 3</b>				
Island County	-	-	-	1
San Juan County	-	-	-	1
Skagit County	-	-	1	1
Snohomish County	-	-	1	1
Whatcom County	-	-	-	1

**LOCATION OF SERVICES**

**Number of Respondents who Provide Transitional Services for Youth, by Region and County (con't)**

Region/County	Crisis Residential Centers	Secure Crisis Residential Centers	Hope Centers	Responsible Living Skills Program
<b>Region 4</b>				
King County	-	1	-	1
<b>Region 5</b>				
Kitsap County	1	-	-	-
Pierce County	1	-	-	-
<b>Region 6</b>				
Clallam County	1	-	1	1
Clark County	1	-	1	-
Cowlitz County	1	-	1	-
Grays Harbor County	1	-	1	-
Jefferson County	1	-	1	-
Lewis County	1	-	1	1
Mason County	1	-	1	1
Pacific County	1	-	1	-
Skamania County	1	-	-	-
Thurston County	1	-	1	1
Wahkiakum County	1	-	1	-

## LOCATION OF SERVICES

### Number of Respondents who Provide Victims Assistance Services, by Region and County

Region/County	Victims of Domestic Violence	Children's Advocacy Groups	Sexually Aggressive Youth	Domestic Violence Prevention	Sex Abuse Recognition Training
<b>Region 1</b>					
Adams County	-	1	-	-	-
Asotin County	-	1	-	-	-
Chelan County	-	-	-	1	-
Douglas County	-	1	-	1	-
Ferry County	-	1	-	-	-
Garfield County	-	1	-	-	-
Grant County	-	1	-	-	-
Lincoln County	-	1	-	-	-
Okanogan County	1	1	-	-	-
Pend Oreille County	-	1	-	-	-
Spokane County	-	1	-	-	-
Stevens County	-	1	-	-	-
Whitman County	-	1	-	-	-
<b>Region 2</b>					
Benton County	-	1	1	-	-
Columbia County	-	-	-	-	-
Franklin County	-	1	-	-	-
Kittitas County	-	-	-	-	-
Klickitat County	-	-	-	-	-
Walla Walla County	-	1	-	-	-
Yakima County	-	1	-	-	-
<b>Region 3</b>					
Island County	-	-	1	-	1
San Juan County	-	-	2	-	-
Skagit County	-	1	1	-	1
Snohomish County	-	-	-	1	-
Whatcom County	-	1	-	-	-

## LOCATION OF SERVICES

### Number of Respondents who Provide Victims Assistance Services, by Region and County (con't)

Region/County	Victims of Domestic Violence	Children's Advocacy Groups	Sexually Aggressive Youth	Domestic Violence Prevention	Sex Abuse Recognition Training
<b>Region 4</b>					
King County	-	-	1	-	-
<b>Region 5</b>					
Kitsap County	-	-	-	-	-
Pierce County	-	-	2	-	-
<b>Region 6</b>					
Clallam County	-	-	-	-	-
Clark County	-	-	-	-	-
Cowlitz County	1	-	-	-	-
Grays Harbor County	-	-	-	-	-
Jefferson County	-	-	-	-	-
Lewis County	-	-	-	-	-
Mason County	1	-	-	-	-
Pacific County	-	-	-	-	-
Skamania County	-	-	-	-	-
Thurston County	1	-	-	-	1
Wahkiakum County	-	-	-	-	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY POPULATION SERVED, SERVICE CATEGORY AND SERVICE TYPE**

**Adoption Program Services**

<b>Population</b>	<b>Adoption Training and Recruitment</b>
Adoptive Parents	3
Bio Parent(s)	-
Foster Parents	2
Kin Caregivers (licensed)	1
Kin Caregivers (unlicensed)	-
Foster Children/youth	2
Transitioning Adolescent Youth	1
Child and their parent(s) and/or other family members	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY POPULATION SERVED, SERVICE CATEGORY AND SERVICE TYPE**

**Behavioral Rehabilitative Services**

<b>Population</b>	<b>Child Specific Contracts</b>	<b>Region 5 Treatment Foster Care</b>	<b>Children's Hospitalization Alternative Program</b>	<b>Group Care Support Services</b>	<b>Intensive Short Term</b>	<b>Behaviorally/Emotionally Disordered</b>	<b>Multidimensional Treatment Foster Care</b>
Adoptive Parents	16	1	1	-	1	21	1
Bio Parent(s)	18	2	1	1	1	26	1
Foster Parents	16	2	1	2	1	22	1
Kin Caregivers (licensed)	8	1	1	-	1	12	1
Kin Caregivers (unlicensed)	8	2	1	-	1	11	1
Foster Children/youth	18	2	1	4	1	24	1
Transitioning Adolescent Youth	11	2	1	1	1	16	1
Child and their parent(s) and/or other family members	24	2	1	1	1	24	1

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY POPULATION SERVED, SERVICE CATEGORY AND SERVICE TYPE**

<b>Family Support Services</b>											
<b>Population</b>	<b>Family Reconciliation Services/Crisis Family Intervention</b>	<b>Home Based Services</b>	<b>Urine Analysis</b>	<b>Public Health Nurses/Early Intervention Program</b>	<b>Family Preservation Services (FPS)</b>	<b>Medicaid Treatment Child Care</b>	<b>Evidence Based Programs</b>	<b>Street Youth Services</b>	<b>Parent Education Support</b>	<b>Continuum of Care</b>	<b>Alternative Response System/Early Family Support Services</b>
Adoptive Parents	27	8	2	1	9	2	9	-	11	4	3
Bio Parent(s)	31	10	2	1	15	3	13	-	21	6	3
Foster Parents	26	9	2	1	12	2	9	-	13	3	2
Kin Caregivers (licensed)	23	8	1	1	11	1	8	-	10	3	2
Kin Caregivers (unlicensed)	22	9	1	1	12	1	7	-	10	2	2
Foster Children/youth	28	9	1	1	11	2	11	4	7	4	2
Transitioning Adolescent Youth Child and their parent(s) and/or other family members	17	5	1	-	6	3	3	3	4	3	-
	32	10	1	1	16	2	11	4	16	5	3

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY POPULATION SERVED, SERVICE CATEGORY AND SERVICE TYPE**

Foster Care Services																		
Population	Child Placing Agency	FFH Support Child Aide	FC Support Goods and Services	Receiving Home Care Maintenance	Receiving Care Center	Education Coordinators	Pediatric Interim Care	Ancillary and Child Services	Evaluation and Treatment	Interpreters	Foster Parent Recruitment	Foster Care Assessment	Foster Supervised Visitation	Foster Parent Training	Foster Parent Pre-Service Training	Foster Care Respite	Foster Parent Support	Length of Stay
Adoptive Parents	13	-	-	1	-	-	1	-	13	-	2	2	6	2	1	1	5	-
Bio Parent(s)	13	-	-	2	-	-	1	1	22	-	-	2	13	2	-	1	3	-
Foster Parents	21	-	-	2	-	-	1	1	12	-	3	3	9	2	1	2	9	-
Kin Caregivers (licensed)	15	-	-	1	-	-	1	-	6	-	1	2	7	2	1	-	7	-
Kin Caregivers (unlicensed)	7	-	-	2	-	-	1	1	6	-	1	2	6	2	1	-	7	-
Foster Children/youth	21	1	-	2	1	-	-	3	18	-	1	3	15	1	-	1	6	-
Transitioning Adolescent Youth	10	1	-	1	-	-	-	1	8	-	1	1	1	1	-	-	5	-
Child and their parent(s) and/or other family members	14	-	-	1	-	-	1	1	18	-	1	2	15	1	-	-	6	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY POPULATION SERVED, SERVICE CATEGORY AND SERVICE TYPE**

**Transitional Services for Youth**

<b>Population</b>	<b>Crisis Residential Centers</b>	<b>Secure Crisis Residential Centers</b>	<b>Hope Centers</b>	<b>Responsible Living Skills Program</b>
Adoptive Parents	2	1	2	1
Bio Parent(s)	2	1	2	1
Foster Parents	2	1	2	1
Kin Caregivers (licensed)	2	-	2	1
Kin Caregivers (unlicensed)	2	-	2	-
Foster Children/youth	2	1	3	4
Transitioning Adolescent Youth Child and their parent(s) and/or other family members	2	1	2	5
	2	2	3	1

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY POPULATION SERVED, SERVICE CATEGORY AND SERVICE TYPE**

**Victims Assistance Services**

<b>Population</b>	<b>Victims of Domestic Violence</b>	<b>Children's Advocacy Groups</b>	<b>Sexually Aggressive Youth</b>	<b>Domestic Violence Prevention</b>	<b>Sex Abuse Recognition Training</b>
Adoptive Parents	2	3	-	2	1
Bio Parent(s)	2	3	-	2	1
Foster Parents	2	3	1	1	1
Kin Caregivers (licensed)	1	2	-	-	1
Kin Caregivers (unlicensed)	1	2	-	-	-
Foster Children/youth	2	3	1	-	1
Transitioning Adolescent Youth	2	2	1	-	1
Child and their parent(s) and/or other family members	3	3	3	1	2

**NUMBER OF RESPONDENTS PROVIDING SERVICES TO SPECIFIC AGE CATEGORIES  
BY SERVICE CATEGORY AND SERVICE TYPE**

**Adoption Program Services**

<b>Age Category</b>	<b>Adoption Training and Recruitment</b>
0 to 5 Years	2
6 to 12 Years	2
13 to 18+ Years	2

**NUMBER OF RESPONDENTS PROVIDING SERVICES TO SPECIFIC AGE CATEGORIES  
BY SERVICE CATEGORY AND SERVICE TYPE**

**Behavioral Rehabilitative Services**

<b>Age</b>	<b>Child Specific Contracts</b>	<b>Region 5 Treatment Foster Care</b>	<b>Children's Hospitalization Alternative Program</b>	<b>Group Care Support Services</b>	<b>Intensive Short Term</b>	<b>Behaviorally/Emotionally Disordered</b>	<b>Multidimensional Treatment Foster Care</b>
0 to 5 Years	11	-	-	1	-	18	-
6 to 12 Years	22	2	1	2	-	25	1
13 to 18+ Years	23	2	1	4	1	25	1

**NUMBER OF RESPONDENTS PROVIDING SERVICES TO SPECIFIC AGE CATEGORIES  
BY SERVICE CATEGORY AND SERVICE TYPE**

<b>Family Support Services</b>												
<b>Age</b>	<b>Family Reconciliation Services/Crisis Family Intervention</b>	<b>Home Based Services</b>	<b>Urine Analysis</b>	<b>Public Health Nurses/Early Intervention Program</b>	<b>Family Preservation Services (FPS)</b>	<b>Medicaid Treatment Child Care</b>	<b>Evidence Based Programs</b>	<b>Street Youth Services</b>	<b>Parent Education Support</b>	<b>Continuum of Care</b>	<b>Alternative Response System/Early Family Support Services</b>	
0 to 5 Years	23	4	-	1	13	3	9	1	12	4	3	
6 to 12 Years	28	9	-	-	12	1	7	2	11	4	2	
13 to 18+ Years	34	9	-	-	11	1	6	5	11	4	2	

**NUMBER OF RESPONDENTS PROVIDING SERVICES TO SPECIFIC AGE CATEGORIES  
BY SERVICE CATEGORY AND SERVICE TYPE**

Foster Care Services																		
Age Category	Child Placing Agency	FFH Support Child Aide	FC Support Goods and Services	Receiving Home Care Maintenance	Receiving Care Center	Education Coordinators	Pediatric Interim Care	Ancillary and Child Services	Evaluation and Treatment	Interpreters	Foster Parent Recruitment	Foster Care Assessment	Foster Supervised Visitation	Foster Parent Training	Foster Parent Pre-Service Training	Foster Care Respite	Foster Parent Support	Length of Stay
0 to 5 Years	20	1	-	2	1	-	1	1	15	-	1	2	16	2	-	1	6	-
6 to 12 Years	23	1	-	2	1	-	-	1	18	-	1	3	14	2	-	2	7	-
13 to 18+ Years	22	1	-	2	-	-	-	3	17	-	2	3	14	2	-	1	7	-

**NUMBER OF RESPONDENTS PROVIDING SERVICES TO SPECIFIC AGE CATEGORIES  
BY SERVICE CATEGORY AND SERVICE TYPE**

**Transitional Services for Youth**

<b>Age Category</b>	<b>Crisis Residential Centers</b>	<b>Secure Crisis Residential Centers</b>	<b>Hope Centers</b>	<b>Responsible Living Skills Program</b>
0 to 5 Years	-	-	-	-
6 to 12 Years	1	-	2	-
13 to 18+ Years	2	2	2	6

**NUMBER OF RESPONDENTS PROVIDING SERVICES TO SPECIFIC AGE CATEGORIES  
BY SERVICE CATEGORY AND SERVICE TYPE**

**Victims Assistance Services**

<b>Age Category</b>	<b>Victims of Domestic Violence</b>	<b>Children's Advocacy Groups</b>	<b>Sexually Aggressive Youth</b>	<b>Domestic Violence Prevention</b>	<b>Sex Abuse Recognition Training</b>
0 to 5 Years	3	3	1	-	-
6 to 12 Years	3	3	1	-	1
13 to 18+ Years	3	3	2	-	1

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DEPENDENCY CASE TYPE, SERVICE CATEGORY AND SERVICE TYPE**

**Adoption Program Services**

<b>Case Type</b>	<b>Adoption Training and Recruitment</b>
With a dependency order	-
Without a dependency order	1
With and without a dependency order	2

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DEPENDENCY CASE TYPE, SERVICE CATEGORY AND SERVICE TYPE**

**Behavioral Rehabilitative Services**

<b>Case Type</b>	<b>Child Specific Contracts</b>	<b>Region 5 Treatment Foster Care</b>	<b>Children's Hospitalization Alternative Program</b>	<b>Group Care Support Services</b>	<b>Intensive Short Term</b>	<b>Behaviorally/Emotionally Disordered</b>	<b>Multidimensional Treatment Foster Care</b>
With a dependency order	10	1	1	1	-	12	1
Without a dependency order	-	-	-	1	-	1	-
With and without a dependency order	16	1	-	2	1	19	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DEPENDENCY CASE TYPE, SERVICE CATEGORY AND SERVICE TYPE**

**Family Support Services**

<b>Case Type</b>	<b>Family Reconciliation Services/Crisis Family Intervention</b>	<b>Home Based Services</b>	<b>Urine Analysis</b>	<b>Public Health Nurses/Early Intervention Program</b>	<b>Family Preservation Services (FPS)</b>	<b>Medicaid Treatment Child Care</b>	<b>Evidence Based Programs</b>	<b>Street Youth Services</b>	<b>Parent Education Support</b>	<b>Continuum of Care</b>	<b>Alternative Response System/Early Family Support Services</b>
With a dependency order	9	3	1	-	2	-	1	1	6	1	-
Without a dependency order	5	-	-	-	1	1	-	2	3	-	2
With and without a dependency order	28	8	1	1	14	2	13	2	16	5	1

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DEPENDENCY CASE TYPE, SERVICE CATEGORY AND SERVICE TYPE**

Foster Care Services																		
Case Type	Child Placing Agency	FFH Support Child Aide	FC Support Goods and Services	Receiving Home Care Maintenance	Receiving Care Center	Education Coordinators	Pediatric Interim Care	Ancillary and Child Services	Evaluation and Treatment	Interpreters	Foster Parent Recruitment	Foster Care Assessment	Foster Supervised Visitation	Foster Parent Training	Foster Parent Pre-Service Training	Foster Care Respite	Foster Parent Support	Length of Stay
With a dependency order	16	1	-	-	-	-	-	3	10	-	2	1	11	-	-	2	4	-
Without a dependency order	1	-	-	-	-	-	-	-	-	-	1	1	-	-	1	-	2	-
With and without a dependency order	9	-	-	2	1	-	1	-	17	-	1	1	5	3	-	-	4	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DEPENDENCY CASE TYPE, SERVICE CATEGORY AND SERVICE TYPE**

**Transitional Services for Youth**

<b>Case Type</b>	<b>Crisis Residential Centers</b>	<b>Secure Crisis Residential Centers</b>	<b>Hope Centers</b>	<b>Responsible Living Skills Program</b>
With a dependency order	-	-	-	2
Without a dependency order	-	-	-	-
With and without a dependency order	2	2	3	4

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DEPENDENCY CASE TYPE, SERVICE CATEGORY AND SERVICE TYPE**

**Victims Assistance Services**

<b>Case Type</b>	<b>Victims of Domestic Violence</b>	<b>Children's Advocacy Groups</b>	<b>Sexually Aggressive Youth</b>	<b>Domestic Violence Prevention</b>	<b>Sex Abuse Recognition Training</b>
With a dependency order	1	-	-	-	-
Without a dependency order	-	-	1	-	1
With and without a dependency order	2	3	3	2	1

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DELIVERY METHOD, SERVICE CATEGORY AND SERVICE TYPE**

**Adoption Program Services**

<b>Service Delivery Method</b>	<b>Adoption Training and Recruitment</b>
Through a service center or office	2
On-location, i.e. school, court, etc	1
In-home	-
Over the phone	1
Other	2

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DELIVERY METHOD, SERVICE CATEGORY AND SERVICE TYPE**

**Behavioral Rehabilitative Services**

<b>Service Delivery Method</b>	<b>Child Specific Contracts</b>	<b>Region 5 Treatment Foster Care</b>	<b>Children's Hospitalization Alternative Program</b>	<b>Group Care Support Services</b>	<b>Intensive Short Term</b>	<b>Behaviorally/Emotionally Disordered</b>	<b>Multidimensional Treatment Foster Care</b>
Through a service center or office	16	1	1	2	1	23	1
On-location, i.e. school, court, etc	14	1	1	-	-	13	1
In-home	12	-	1	1	-	14	1
Over the phone	7	1	1	1	-	5	1
Other	1	1	-	2	-	4	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DELIVERY METHOD, SERVICE CATEGORY AND SERVICE TYPE**

<b>Family Support Services</b>											
<b>Service Delivery Method</b>	<b>Family Reconciliation Services/Crisis Family Intervention</b>	<b>Home Based Services</b>	<b>Urine Analysis</b>	<b>Public Health Nurses/Early Intervention Program</b>	<b>Family Preservation Services (FPS)</b>	<b>Medicaid Treatment Child Care</b>	<b>Evidence Based Programs</b>	<b>Street Youth Services</b>	<b>Parent Education Support</b>	<b>Continuum of Care</b>	<b>Alternative Response System/Early Family Support Services</b>
Through a service center or office	28	8	1	1	3	2	9	2	16	6	2
On-location, i.e. school, court, etc	20	9	1	1	7	1	7	4	11	2	1
In-home	24	10	-	1	15	2	9	2	11	2	3
Over the phone	10	3	-	1	5	-	4	2	3	1	1
Other	5	1	-	-	2	-	-	2	2	-	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DELIVERY METHOD, SERVICE CATEGORY AND SERVICE TYPE**

Foster Care Services																		
Service Delivery Method	Child Placing Agency	FFH Support Child Aide	FC Support Goods and Services	Receiving Home Care Maintenance	Receiving Care Center	Education Coordinators	Pediatric Interim Care	Ancillary and Child Services	Evaluation and Treatment	Interpreters	Foster Parent Recruitment	Foster Care Assessment	Foster Supervised Visitation	Foster Parent Training	Foster Parent Pre-Service Training	Foster Care Respite	Foster Parent Support	Length of Stay
Through a service center or office	-	-	1	1	26	-	3	3	13	1	1	1	5	-	16	1	1	2
On-location, i.e. school, court, etc	-	-	1	1	9	-	1	3	9	2	-	-	4	-	14	1	1	-
In-home	-	-	1	1	8	-	2	3	9	-	-	2	7	-	12	-	1	1
Over the phone	-	-	1	1	4	-	3	3	-	-	-	-	4	-	7	1	1	1
Other	1	-	-	-	1	-	-	-	2	-	-	-	-	-	1	1	-	2

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DELIVERY METHOD, SERVICE CATEGORY AND SERVICE TYPE**

**Transitional Services for Youth**

<b>Service Delivery Method</b>	<b>Crisis Residential Centers</b>	<b>Secure Crisis Residential Centers</b>	<b>Hope Centers</b>	<b>Responsible Living Skills Program</b>
Through a service center or office	2	2	3	4
On-location, i.e. school, court, etc	-	-	1	3
In-home	-	1	-	5
Over the phone	1	-	1	4
Other	1	-	-	2

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY DELIVERY METHOD, SERVICE CATEGORY AND SERVICE TYPE**

**Victims Assistance Services**

<b>Service Delivery Method</b>	<b>Victims of Domestic Violence</b>	<b>Children's Advocacy Groups</b>	<b>Sexually Aggressive Youth</b>	<b>Domestic Violence Prevention</b>	<b>Sex Abuse Recognition Training</b>
Through a service center or office	1	2	14	1	-
On-location, i.e. school, court, etc	1	1	12	1	-
In-home	-	-	16	1	-
Over the phone	-	1	10	1	-
Other	-	2	5	-	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY PAYMENT UNIT, SERVICE CATEGORY AND SERVICE TYPE**

**Adoption Program Services**

<b>Payment Unit</b>	<b>Adoption Training and Recruitment</b>
Per day	-
Per hour	-
Per quarter hour	-
Per visit, occurrence	-
Per session	-
24/7 availability to phone assistance	-
Other	3

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY PAYMENT UNIT, SERVICE CATEGORY AND SERVICE TYPE**

**Behavioral Rehabilitative Services**

<b>Payment Unit</b>	<b>Child Specific Contracts</b>	<b>Region 5 Treatment Foster Care</b>	<b>Children's Hospitalization Alternative Program</b>	<b>Group Care Support Services</b>	<b>Intensive Short Term</b>	<b>Behaviorally/Emotionally Disordered</b>	<b>Multidimensional Treatment Foster Care</b>
Per day	4	2	-	3	1	6	1
Per hour	7	-	-	-	-	16	-
Per quarter hour	1	-	-	-	-	2	-
Per visit, occurrence	3	-	1	-	-	1	-
Per session	3	-	-	-	-	3	-
24/7 availability to phone assistance	-	-	-	-	-	-	-
Other	7	-	-	1	-	2	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY PAYMENT UNIT, SERVICE CATEGORY AND SERVICE TYPE**

<b>Family Support Services</b>											
<b>Payment Unit</b>	<b>Family Reconciliation Services/Crisis Family Intervention</b>	<b>Home Based Services</b>	<b>Urine Analysis</b>	<b>Public Health Nurses/Early Intervention Program</b>	<b>Family Preservation Services (FPS)</b>	<b>Medicaid Treatment Child Care</b>	<b>Evidence Based Programs</b>	<b>Street Youth Services</b>	<b>Parent Education Support</b>	<b>Continuum of Care</b>	<b>Alternative Response System/Early Family Support Services</b>
Per day	3	4	-	-	-	1	-	-	-	-	-
Per hour	20	4	-	1	14	1	5	2	13	2	1
Per quarter hour	5	2	-	-	-	-	1	-	2	1	-
Per visit, occurrence	4	1	1	-	3	-	-	-	4	1	-
Per session	2	-	-	-	-	1	4	-	5	1	-
24/7 availability to phone assistance	-	-	-	-	-	-	-	-	-	-	-
Other	4	-	1	-	-	-	4	2	1	1	2

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY PAYMENT UNIT, SERVICE CATEGORY AND SERVICE TYPE**

Foster Care Services																		
Payment Unit	Child Placing Agency	FFH Support Child Aide	FC Support Goods and Services	Receiving Home Care Maintenance	Receiving Care Center	Education Coordinators	Pediatric Interim Care	Ancillary and Child Services	Evaluation and Treatment	Interpreters	Foster Parent Recruitment	Foster Care Assessment	Foster Supervised Visitation	Foster Parent Training	Foster Parent Pre-Service Training	Foster Care Respite	Foster Parent Support	Length of Stay
Per day	13	-	-	1	1	-	1	-	2	-	2	1	-	1	-	1	3	-
Per hour	5	1	-	-	-	-	-	2	20	-	-	1	13	1	1	-	2	-
Per quarter hour	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	1	-
Per visit, occurrence	1	-	-	-	-	-	-	-	3	-	-	1	1	-	-	-	1	-
Per session	1	-	-	-	-	-	-	1	2	-	-	-	1	-	-	-	-	-
24/7 availability to phone assistance	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other	3	-	-	-	-	-	-	-	1	-	1	-	-	1	-	1	2	-

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY PAYMENT UNIT, SERVICE CATEGORY AND SERVICE TYPE**

**Transitional Services for Youth**

<b>Payment Unit</b>	<b>Crisis Residential Centers</b>	<b>Secure Crisis Residential Centers</b>	<b>Hope Centers</b>	<b>Responsible Living Skills Program</b>
Per day	1	-	1	1
Per hour	-	1	-	-
Per quarter hour	-	-	-	-
Per visit, occurrence	-	-	1	3
Per session	-	-	-	-
24/7 availability to phone assistance	-	-	-	-
Other	1	1	1	2

**NUMBER OF RESPONDENTS PROVIDING SPECIFIC SERVICES  
BY PAYMENT UNIT, SERVICE CATEGORY AND SERVICE TYPE**

**Victims Assistance Services**

<b>Payment Unit</b>	<b>Victims of Domestic Violence</b>	<b>Children's Advocacy Groups</b>	<b>Sexually Aggressive Youth</b>	<b>Domestic Violence Prevention</b>	<b>Sex Abuse Recognition Training</b>
Per day	-	-	-	-	-
Per hour	1	-	3	2	2
Per quarter hour	-	-	-	-	-
Per visit, occurrence	1	1	-	-	-
Per session	1	1	-	-	-
24/7 availability to phone assistance	-	-	-	-	-
Other	-	1	-	-	-

**PROGRAM SERVICES BY PAYMENT UNIT**

**Other Payment Units - Write-ins**

<b>Payment Unit</b>	<b>No. of Write-ins</b>
1 bed night	1
24 hour	2
By face to face time	1
Case rate	1
Class	1
Client contract	3
Fee per month	1
Intervention	5
Many payment methodologies	1
Monthly	2
No cost to Strong Families, cost for Ch	1
Number of Beds and Rate	1
Outcome based, not unit of service base	1
Pay points	1
Per 15 minutes	1
Per Attendance Day and services rendere	1
Per call	1
Per class and per home visit	1
Per completed case, 12hours max face to	1
Per diem	9
Per family	1
Per interview	1
Per participant	1
Per successful adoption, reunification	1
Per Training	1
Per unit	2
Recruitment activities	1
Registration on website	1
Staff per shift	1
Unsure	1